REPUBLIC OF RWANDA



MINISTRY OF INFRASTUCTURE (MININFRA)

RWANDA ENERGY GROUP (REG)



ENERGY DEVELOPMENT CORORATION LIMITED

ABBREVIATED RESETTLEMENT ACTION PLAN (ARAP) FOR SUB-PROJECT OF DESIGN, SUPPLY, AND INSTALLATION OF LOW VOLTAGE AND MEDIUM VOLTAGE LINES AND SERVICE CONNECTIONS IN GICUMBI DISTRICT

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EXECUTIVE SUMMARY

Project background

The Government of Rwanda, in accordance with the national development objectives recognized in the National Strategy for Transformation (NST1: 2017-2024), assigns fundamental importance to the development of the economic infrastructure of the country, and to electricity supply. The development of the electrical infrastructures constitutes one of the economic development strategies for the reduction of poverty and for stimulating socio-economic growth.

Energy Development Corporation Limited (EDCL) with the support from World Bank have achieved a series of actions in electrical energy supply sectors which include the construction of a medium and low voltage lines different Administrative Districts of Rwanda. The electricity connection is done with the main objectives of achieving the government targets and visions that aim at electricity access to all Rwandans by 2024. The EDCL contracted SYNOHYDRO Corporation limited on contract number 002/W/365/2021-2022/ICB/RUEAP/EAQIP related to implement the sub-project of design, supply and installation of Low Voltage and Medium Voltage Lines and Service Connections in Gicumbi district is among the project financed by World Bank and is focus in different administrative sectors of Gicumbi district namely Bukure, Bwisige, Byumba, Cyumba, Giti, Kageyo, Manyagiro, Miyove, Mukarange, Muko, Mutete, Nyamiyaga, Nyankenke, Rubaya, Rukomo, Rushaki, Rutare, Ruvune, Rwamiko and Shangasha. The sub-project will be implemented with the aim to meet the fixed objectives above mentioned.

The Energy Access and Quality Improvement Project (EAQIP) development objective is to improve access to energy and efficiency of energy service delivery to households, businesses, and public institutions in Rwanda.

In accordance with the World Bank Environmental and Social Framework (ESF) as well as Rwandan regulations related to the expropriation in public interests, such sub-project requires the preparation of a Resettlement Action Plan or Abbreviated Resettlement Action Plan. Therefore, taking into consideration the nature and the extent of the sub-project and disclosed Resettlement Policy Framework (RPF) prepared for the project whereby no involuntary resettlement will occur, and taking into consideration that only some crops and trees will be affected within the electrical lines right of way, this Abbreviated Resettlement Action Plan (A-RAP) was prepared.

Objectives of the ARAP

The objective of the ARAP is to ensure immediate and fair compensation provided or other supports to Project Affected Persons (PAPs) for their affected properties at the project sites prior to project

implementation.

The present ARAP principally describes the proposed Project components/activities and associated resettlement impacts. It provides also the legal and regulatory framework for assets valuation, eligibility, and compensation, number of affected Persons, entitlement, compensation and resettlement measures, establishment of Grievance Redress Mechanism (GRM), estimated ARAP budget/cost, implementation, monitoring and reporting arrangement.

Approach and methodology

To achieve the ARAP objectives, we followed procedures stipulated in the Rwanda expropriation law No 32/2015 of 11/06/2015 and the WB ESF-ESS5 on land acquisition, restriction on land use and involuntary resettlement, social safeguard principles and the RPF guidance for social consideration. The ARAP adopted the following approach:

- Preliminary assessment and review of preliminary design of the projects.
- Review of baseline information.
- Review of policies and regulations.
- Review of previous meetings and consultations with stakeholders.
- Field surveys at the project sites for data and assets inventory.

Assets inventory was conducted at site locations, affected properties were described fully with clear maps using Global Position System (GPS) and Geographic Information System (GIS) tools for a comprehensive understanding of the area and project activities to make the task of planning and monitoring easier during the implementation. Data/strip maps, a survey report, property catalogues and a valuation roll, institutional and implementation arrangements, necessary references, annexes and socio-economic profiles of PAPs are all part of this Resettlement Action Plan report.

Sub-Project location and description

Gicumbi Administrative District is one of the 5 Districts made up the Northern Province, made up of 21 sectors subdivided into 109 cells and 630 villages. It is located in the East of the northern province and it is bordered by Burera district in the North, Nyagatare, Rwamagana and Gatsibo in the East, Rwamagana and Gasabo in the South and in the West, it borders with Gasabo, Burera and Rulindo. The capital of Gicumbi district is Byumba town. The project will be implemented in different sectors of Gicumbi district namely Bukure, Bwisige, Byumba, Cyumba, Giti, Kageyo, Manyagiro, Miyove, Mukarange, Muko, Mutete, Nyamiyaga, Nyankenke, Rubaya, Rukomo, Rushaki, Rutare, Ruvune, Rwamiko, and Shangasha. Key sub-project activities include but are not limited to topographical surveys, transportation of project materials and personnel, vegetation

clearing, soil excavation works, foundation works for transformer installation, concrete works, electrical cables stringing, transformers installation, household connections and commissioning.

Mitigation measures for impacts on crops and trees affected.

The compensation of affected assets will be made in reference to the prevailing laws in Rwanda and the Environmental and Social Framework (ESF) of the World Bank, especially environmental and Social Standard (ESS5). No squatters or informal settlers were identified along the project's intervention areas and right of way. However, the entitlement matrix includes entitlements for informal landholders to cover the unlikely event that eligible PAPs, minor unanticipated impacts will be covered by the contingency presented in this ARAP report.

The resettlement and compensation of crops and trees will be made in reference to the prevailing expropriation laws in Rwanda Law No 32/2015 of 11/06/2015 relating to Expropriation in the Public interest. This law determines the procedures relating to expropriation of land in the interest of the public. Article 3 of the law stipulates that the Government has the authority to carry out expropriation. However, the institution, at any level, which intends to carry out acts of expropriation in the public interest, shall provide funds for inventory of assets of the person to be expropriated. The PAPs will be able to re-use their land after the Project works since there will be no land acquisition; thus the compensation in cash of damaged crops and trees will be fully done before commencement of Project works, the contingency allowances of 5% as per 2015 expropriation law in public interest projects are presented together with the compensation fee and the whole ARAP budget/cost.

Implementation arrangement.

Assets valuation, compensation and support works are managed and monitored internally by EDCL, contractors and Gicumbi Administrative district. During the implementation process, there should be close coordination between the implementing agency, local authorities from district to village level, and mostly with people affected by the project and Grievance Redress Committee. Monitoring of the implementation of this A-RAP will be carried out to ensure the desirable outcomes.

Grievance Redress Mechanism

During the implementation process, any concerns raised or complaints by affected people will be resolved based on the established procedures in terms of conflict resolutions related to the subproject. Complaints will be resolved directly by GRCs, and transparent manner shall be applied. In case of failure, the case will be handled to the next steps as detailed in the GRM. Those who file for complaints are not subjected to any administrative fees.

It is important that the present A-RAP (Abbreviated Resettlement Action Plan) was prepared in Place of the full Restatement Action Plan (RAP) taking into consideration the extent nature and project impacts. The project is designed in way that they will be no any involuntary resettlement of relocation. Only land, crops and trees are expected to be affected during the project activities. During the sub-project implementation there will be no permanent loss of land only temporally easement of land shall be applied during sub-project activities.

While developing this ARAP, there is no single grievance raised by the Project Affected Persons (PAPs) given that the valuation was conducted in presence of every PAP to his/her property and the representative of the Local Government Officials as per National expropriation law stipulates but we anticipated that the grievance shall occur during the signing off the individual files and payment process. Those who have will claims will be assisted by the GCR and local authorities.

Monitoring and Evaluation

There are two monitoring and evaluation tasks which will be conducted during the project implementation. Staffs from project developer (EDCL) will observe and monitor the implementation of this A-RAP and conduct regular internal monitoring activities to assess this ARAP Compliance. In addition, district and other stakeholders will monitor the implementation process and carry out evaluation on the living conditions of the affected people throughout the implementation and after the sub-project implementation is completed especially this ARAP.

Abbreviated Resettlement Action Plan (ARAP) Costs

In total, the sub-Project activities will affect total number 4,616 PAHs including land titles holders which are the property owners, land tenants and vulnerable affected households for the estimated total compensation cost of 242,719,025 RWF including Implementation follow up, contingent amount, and 5% as per national expropriation law in public interest stipulates. The compensation fund has been secured during the preparation of this fiscal year budget by MININFRA in collaboration with MINECOFIN.

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ABBREVIATIONS AND ACRONYMS

ARAP	: Abbreviated Resettlement Plan
DDP	: District Development Plan
EAQIP	: Energy Access and Quality Improvement Project
EDCL	: Energy Development Corporation Limited
EUCL	: Energy Utility Corporation Limited
GBV	: Gender Based Violence
GoR	: Government of Rwanda
GRC	: Grievance Redress Committee
HHs	: Households
Ltd	: Limited
MININFRA	: Ministry of Infrastructure
MoE	: Ministry of Environment
NST1	: National Strategy for Transformation
NLA	: National Land Authority
PAPs	: Project Affected Parties/People
PRIMATUR	E: Office of Prime Minister
RAP	: Resettlement Action Plan
REG	: Rwanda Energy Group
RoW	: Right of Way
RURA	: Rwanda Utilities Regulatory Authority
WB	: World Bank

DEFINITIONS OF KEY TERMS

Unless the context dictates otherwise, the following terms in this report shall have the following meanings:

- **Census** is a data collection technique of completing enumeration of Project Affected Householdsand their assets through household questionnaire.
- **Compensation**: means payment in cash or in kind to replace losses of land, housing, income, and other assets caused by a project.
- Entitlement: is defined as the right of project affected persons (PAPs) to receive various types of compensation, relocation assistance, and support for income restoration in accordance with the policyprovisions.
- Household includes a person, his or her spouse, minor sons, unmarried daughters, minor brothers, unmarried sisters, father, mother and other relatives residing with him or her and dependent on him orher for their livelihood; and includes "nuclear family" consisting of a person, his or her spouse and minor children.
- **Stakeholder:** Any and all individuals, groups, organizations, and institutions interested in and potentially affected by a project or having the ability to influence a project.
- Land: a field, a plot or a farm located in a known geographical area and with boundaries, including its airspace, the objects underground, the surrounding biodiversity, structures and developments on that surface; It refers to agricultural and/or non-agricultural land whether temporary or permanent, and which may be required for the Project.
- Land acquisition means the taking of or alienation of land, buildings or other assets thereon the land,
- Loss of income: In this A-RAP, loss of income is defined as the future benefit that was going to begained if the project was not implemented.
- **Right-of-Way:** is an easement granted or reserved over the land for transportation purposes; this can be transport related, as well as electrical transmission lines, or oil and gas pipelines. The right of-way is reserved for the purposes of maintenance, expansion or protection of services, and may also impose restrictions on certain other use rights. According to the national regulations set by Rwanda Utility Regulations Authorities (RURA) the power lines of 30KV should be centered within the RoW of 12m.
- Asset/ property Owner: Legally, an individual or company that has owners' rights to the property such as a plot of land or building. The property owner is responsible for the payment of any rates and taxes that arise. Under this sub-project, the asset or property owner enjoy and

has right to entitled compensation for all activities performed on the land, but no land shall be acquired for this sub-project.

- **Property Tenant holders:** this is defined as an individual or household which enjoy the property or land without land title, the households enjoy it in a given time depending on the local context in which some use the land seasonally or annually based on the contract signed between the two owner and the tenant. In this case the expropriator compensates the seasonal crops rather than the land or perennial crops.
- Non-titleholder: Affected persons/families with no legal title to the land, structures and other assetsadversely affected by the project. Non-titleholders include encroachers, squatters, etc.
- **Project affected persons (PAPs)** means persons who, for reasons of the involuntary taking or voluntary contribution of their land and other assets under the project, result in direct economic andor social adverse impacts, regardless of whether or not Project affected persons physically relocate. These people may have their:
 - Standard of living adversely affected, whether or not the Project Affected Person must move to another location;
 - Right, title, interest in any house, land (including premises, agricultural and grazing land) or any other fixed or movable asset acquired or possessed, temporarily or permanently, adversely affected;
 - Access to productive assets adversely affected, temporarily or permanently;
 - Business, occupation, work or place of residence or habitat adversely affected.
- Resettlement and Compensation Plan, also known as a "Resettlement Action Plan (A-RAP)" or "Resettlement Plan" is a resettlement instrument (document) to be prepared when subproject locations are identified. In such cases, land acquisition leads to physical displacement of persons, and/or loss of shelter, and /or loss of livelihoods and/or loss, denial or restriction of access to economic resources. When the projects affects lees than 200 households or the has low impacts, an Abbreviated Resettlement Action(A-RAP) may be appropriate;
- **Replacement cost/value**: Replacement cost is the cost of purchasing comparable assets elsewhere by the affected person in lieu of the acquired land, buildings, structures, and other immovable assets, etc.
- **Titleholder**: A PAP who has legal title to land, structures and other assets in the affected zone and theland has a unique personnel Identification;
- Vulnerable households: this is defined as a household in which one or more members is either elderly (age 60 or older), disabled, or a household under extreme poverty according to national social economic classifications. in the context of Rwanda, all vulnerable households

are classified under UBUDEHE¹ category one where they receive a full package of assistance to improve their living conditions.

¹ UBUDEHE refers to the long-standing Rwandan cultural practice of collective action and mutual support to solve problems within the community. The focus of traditional Ubudehe was mostly on cultivation.

CHAPTER I: INTRODUCTION

1.1 Project Background

The Government of Rwanda, in accordance with the national development objectives contained in Rwanda Vision 2050, and National Strategy for Transformation (NST1: 2017-2024), assigns fundamental importance to the development of the economic infrastructure of the country, and to electricity supply countrywide. The development of the electrical infrastructures constitutes one of the economic development strategies for the reduction of poverty and for stimulating socio-economic growth.

The ongoing Energy Access and Quality Improvement Project (EAQIP) being implemented by the Government of Rwanda (GoR) through Rwanda Energy Group (REG) and its subsidiaries Energy Development Corporation Limited (EDCL), will no doubt contribute to National Strategy for Transformation I (NST1) targets, and this under the support from different development partners including World Bank as the main donor.

The economic transformation pillar for NST1 by Scale up electricity generation and improve quality, affordability, and reliability. The main Project objective of EAQIP is to increase access to modern energy for households, enterprises, and public institutions; and enhance the efficiency of electricity services in Rwanda. EAQIP will continue to construct the backbone of the power supply system to rural areas and will align generation capacity and demand to achieve an efficient tariff. Energy Access and Quality Improvement Project has been designed to address two major challenges faced by the energy sector in Rwanda:

- Electricity Sector Capacity Strengthening with an aim to improve the performance of the electricity sector institutions.
- Increased Access to Electricity for attainment of the NST1 Target.

The activities and investments to be supported under the proposed project are organized into the following four main components:

- Increasing access to grid electricity.
- Enhancing the efficiency of electricity service.
- Increasing access to off-grid electricity and clean cooking solutions
- Technical assistance, institutional capacity building, and implementation support.

The EAQIP is being implemented in different district of the country including Gicumbi District.

1.2 Scope of the A-RAP

This A-RAP stands for the project of design, supply, and installation of low voltage and medium voltage lines and service connections in Bukure, Bwisige, Byumba, Cyumba, Giti, Kageyo, Manyagiro, Miyove, Mukarange, Muko, Mutete, Nyamiyaga, Nyankenke, Rubaya, Rukomo, Rushaki, Rutare, Ruvune, Rwamiko, Shangasha in Gicumbi district, the project will cover the installation of 155.5 km of Medium Voltage Line, 246 km of Low voltage Line and the installation of 81 transformers in the entire in Gicumbi district. It is expected that only trees and crops that are within the right of way shall be affected during the Project civil works. However, some land locations of the project infrastructures may also be affected temporally during the project works. The right of way is determined by RURA Guidelines N^O 01/GL/EL-EWS/RURA/2015; and in our case this should be 12m large for 15-30 kV Distribution and transmission lines.

This report provides the legal and regulatory framework for assets valuation, criteria for eligibility, and compensation, entitlement, compensation and resettlement measures, establishment of Grievance Redress Mechanism (GRM), implementation, monitoring and reporting arrangement during the project activities implementation as well as the completion of the project arrangement. The provisional estimated cost that are included in this A- RAP shall be updated upon the completion of final design studies and asset valuation prior to project construction works.

1.3 Objectives of the A-RAP

The overall objective of this assignment is to undertake an Abbreviated Resettlement Action Plan (A- RAP) to determine the extent of land use restrictions and impacts associated with the establishment of distribution lines, as well as put in place measures to mitigate those impacts. The specific objectives are:

- Analysis of the legal and institutional framework and gap in relation to Land Acquisition, Restrictions on Land Use, and Involuntary Resettlement.
- Analysis of potential project social impacts and resettlement implications
- Set up of A-RAP implementation schedule covering all activities from preparation stage to monitoring.
- Set up organizational structure for proper A-RAP implementation and delivery of necessary services.
- Set up Monitoring and evaluation mechanisms arrangements by the implementing agency.

1.4 Methodology

The preparation of this A-RAP followed the combination of different steps including desk study, field

surveys and involved the consultations with some of the residents The desk study involved review of previous study; field surveys and discussions withPAPs and key stakeholders including district administration local authorities at sector level etc. mention also GRCs given that these are in place at all administrative level.

CHAPTER II: PROJECT DESCRIPTION

2.1 General introduction

The Government of Rwanda through the Ministry of Infrastructure (MININFRA) secured funds from the World Bank/International Development Association (IDA) and other Development Partners to develop a project titled "Rwanda Energy Access and Quality Improvement Project (EAQIP)" financed and led by World Bank and co-financed by Agency Française de Development (AFD) (joint co-financing), the OFID (parallel co-financing), and SFD (parallel). This multi-donor energy sector investment financing project will support the Government of Rwanda's energy access objectives during the National Strategy for Transformation (NST1; 2017-2024).

The EAQIP has four components which are namely

- i) Increasing grid electrification,
- ii) Enhancing the efficiency of electricity service,
- iii) Increasing access to off-grid electricity and clean cooking solutions, and
- iv) Technical assistance, institutional capacity building and implementation support.

The project will also receive the funds from other development partners namely AFD loan and the OPEC Fund for International Development and the Saudi Fund for Development investment financing.

The project has four main components:

Component 1: Increasing access to grid electricity which will increase access to Households within 14 administrative districts located in three provinces of Rwanda namely Western, Southern and Northern Provinces.

Component 2: Enhancing the efficiency of electricity service which will include the following subcomponents: 2a) Rehabilitation of the Ntaruka Hydro Power Plant; 2b) Investments to improve stability and reliability of the power system; 2c) Improvements in the operational performance of Energy Utility Corporation Limited (EUCL).

Component 3: Increasing access to off-grid electricity and clean cooking solutions with the following subcomponents: 3a) Increasing off-grid electricity access and 3b) Increasing access to clean cooking solutions.

Component 4: Technical assistance, institutional capacity building, and implementation support which includes as subcomponents: 1) Technical Assistance.; 2) Capacity building. 3) Implementation Support; and 4) RETF grant from Clean Cooking Fund.

This report is only focusing on the Abbreviated Resettlement Action Plan for the project of design, supply, and installation of low voltage and medium voltage lines and service connections in in 20 different Sectors of Gicumbi district with the main aim to increase access to electricity a total number of 34,153 households and different publics infrastructures such as school health centers, administration offices etc. shall be connected to while installation of 155.5 km of Medium Voltage Line, 246 km of Low voltage Line and the installation of 81transformers will be made. The ARAP is prepared to meet the national and World Bank safeguards ESF related to the resettlement only for the first component of increasing Access to Grid Electricity will be emphasized during the preparation and implementation of this ARAP.

2.2 Project Location

In Gicumbi district, the proposed project will be implemented in 20 various sectors of the district. Gicumbi District is one of the 5 Districts made up the Northern Province. It is made up of 20 sectors which are Bukure, Bwisige, Byumba, Cyumba, Giti, Kaniga, Manyagiro, Miyove, Kageyo, Mukarange, Muko, Mutete, Nyamiyaga, Nyankenke, Rubaya, Rukomo, Rushaki, Rutare, Ruvune, Rwamiko and Shangasha. These sectors are subdivided into 109 cells and 630 villages. The district is in the East of the northern province as per the map (figure1) below; and it is bordered by Burera district in the North, Nyagatare, Rwamagana and Gatsibo in the East, Rwamagana and Gicumbi in the South and in the West, it borders with Gicumbi Burera and Rulindo. Its capital is Byumba town.

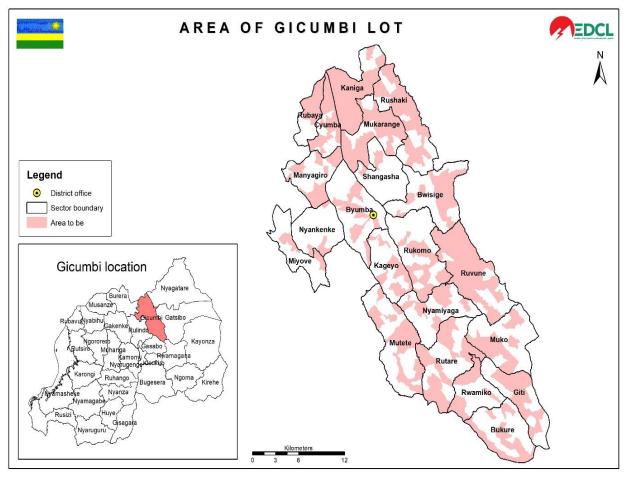


Figure 1: Administrative Map of Gicumbi District

Source: REG-EDCL, 2022

The district covers a total surface area of 829 km²with a population (in 2012) of 572,000 (EICV3, 2012) of which 298,012 (52.1 %) are women and 273,988 (47.9 %) are men, with density of 480 inhabitants /km² i.e., 480p/km²; the population is more rural than urban. The climate of the district alternates between the dry season and rain seasons an average annual temperature of 15°C to 16°C. In general rainfall is abundant but irregular with a variable rainfall ranging from 1200mm to 1500mm; soils are Kaolisol dominated schist and quartz and in general, soils are acidic.

The hydrographic network of the district consists of many small or streams that lie in the plains of floods swamp such as Mwange, Mulindi, Mutulirwa, Walufu, Muyanza and Gaseke.

Hydrography of the District is also characterized by the wetlands of Rugezi and Lake Muhazi whose waters are respectively shared with the Burera District in the North and Rwamagana region East and Gicumbi District of city of Kigali.

The district is located in the highlands area of Buberuka with a succession of steep hills and

sometimes separated by deep valleys and high altitude varying from 1800 to 2500m. The summary of the description of Gicumbi district is provided in the table below:

Category slop	Value of the slop	Approximate area in km ²	% of the total		
	in %		area		
Flat	0-2	40	4.8		
Slightly flat	2-13	5	0.6		
Steep	13-25	35	4.2		
Hilly	25-55	748	90.4		
Very high slop	55-70	0	0		
Steep slop	>70	0	0		
Total district		828			

 Table 1: Summary of the description of Gicumbi district

Sources; Gicumbi DDP, 2018

2.3 Project target area and components

The targeted areas of this project of design, supply, and installation of Low Voltage And Medium Voltage lines and service connections are the sectors of Bukure, Bwisige, Byumba, Cyumba, Giti, Kageyo, Manyagiro, Miyove, Mukarange, Muko, Mutete, Nyamiyaga, Nyankenke, Rubaya, Rukomo, Rushaki, Rutare, Ruvune, Rwamiko, Shangasha of Gicumbi District.

During project implementation some activities will be carried out that include but not limited to topographical surveys, transportation of project materials and personnel, site clearing, excavation works, foundation works, concrete works, cable stringing, transformer installation, HHs connection commissioning, etc. The electrification of these administrative. The project implementation is likely to have resettlement implications that shall be caused by bush clearing for the Right of Way, creation of access road for site accessibility and materials transportation, poles elevation and stringing etc. The tables below show the project areas of intervention.

Sector	Number of HHs	Sector	Number of HHs
KANIGA	694	RWAMIKO	993
RUSHAKI	260	BUKURE	1862
MUKARANGE	921	GITI	1109
SHANGASHA	2092	MUTETE	2370
BWESIGE	1336	NYANKEKE	4948
RUVUNE	1068	MANYAGIRO	1119
MUKO	1728	CYUMBA	1063
RUTARE	2814	RUBAYA	1747
RUKOMO	2777	MIYOVE	1579
KAGEYO	2207	NYAMIYAGA	1466
TOTAL			34,153

Table 2: Unconnected households to be connected by the project

Source: Field survey, 2022

Table 3: Unconnected	Health	Post	(HPs)	in	GICUMBI	to	be	connected	by	the
Contractor										

	District	Sector	Cell	Village	HPs name	Supervisi	Supervisi
						ng Health	ng
						Center	Hospital
						(HC)	
01	Gicumbi	Bukure	Kigabiro	Rugogwe	Karushya	Giti HC	Byumba
						Kigogo	
02	Gicumbi	Byumba	Kivugiza	Mugandu	Kivugiza	HC	Byumba
						Byumba	
03	Gicumbi	Byumba	Ngondore	Kimirimo	Ngondore	HC	Byumba
			Nyarutaram		Nyarutara	Byumba	
04	Gicumbi	Byumba	a	Rugandu	ma	HC	Byumba
						Cyumba	
05	Gicumbi	Cyumba	Muhambo	Kiliba	Muhambo	HC	Byumba
				Cyamaban			
06	Gicumbi	Giti	Murehe	0	Kagogo	Tanda HC	Byumba

	District	Sector	Cell	Village	HPs name	Supervisi	Supervisi
						ng Health	ng
						Center	Hospital
						(HC)	
						Miyove	
07	Gicumbi	Miyove	Miyove	Mukaka	Mukaka	HC	Byumba
		Nyamiy		Kumurem		Munyinya	
08	Gicumbi	aga	Jamba	ure	Kabuga	HC	Byumba
		Nyamiy				Nyamiyag	
09	Gicumbi	aga	Mataba	Mataba	Mataba	a HC	Byumba
		Nyanke				Kigogo	
10	Gicumbi	nke	Butare	Gikombe	Butare	HC	Byumba
		Nyanke				Kigogo	
11	Gicumbi	nke	Kinishya	Kabuga	Kinishya	HC	Byumba
		Nyanke				Kigogo	
12	Gicumbi	nke	Rutete	Kabingo	Rutete	HC	Byumba
		Rukom					
13	Gicumbi	0	Mabare	Ryandinda	Mabare	Gasiza HC	Byumba
						Rushaki	
14	Gicumbi	Rushaki	Kamutora	Mabare	Kamutora	HC	Byumba
						Rutare	
15	Gicumbi	Rutare	Gasharu	Rwimbogo	Gasharu	MHC	Byumba
				Nyakavun		Rutare	
16	Gicumbi	Rutare	Kigabiro	ga	Kigabiro	MHC	Byumba
				Bwangam		Rutare	
17	Gicumbi	Rutare	Nkoto	wanda	Nkoto	MHC	Byumba
		Shangas	Kitazigurw		Kitazigurw	Mukono	
18	Gicumbi	ha	a	Iharama	a	HC	Byumba
		Shangas	Nyabisham			Bushara	
19	Gicumbi	ha	bi	Karambi	Karambo	HC	Byumba
		Shangas				Bushara	
20	Gicumbi	ha	Nyabubare	Bikumba	Nyarubuye	HC	Byumba
21	Gicumbi	Nyanke	Rwagihura	Gacaca	Rwagihura	Kigogo	Byumba

	District	Sector	Cell	Village	HPs name	Supervisi ng Health Center (HC)	Supervisi ng Hospital
		nke				НС	
		Rukom					
22	Gicumbi	0	Cyeya	Birambo	Cyeye	Gasiza HC	Byumba
		Rwamik					
23	Gicumbi	0	Cyeru	Karika	Gitoma	Tanda HC	Byumba

Table 4: Unconnected Schools in Gicumbi district to be connected by the project

SN	District	Sector	Cell	Village	School Name
01	Gicumbi	Nyankenke	Yaramba	Cyankaranka	EP Cyankaranka
02	Gicumbi	Shangasha	Kitazigurwa	Iharama	EP Kitazigurwa
03	Gicumbi	Miyove	Miyove	Mukaka	EP Mukaka
04	Gicumbi	Rutare	Nkoto	Bwangamwanda	EP Murehe
05	Gicumbi	Bwisige	Nyabushingitwa	Ruhuha	EP Ruhuha
06	Gicumbi	Rukomo	Mabare	Ryandinda	EP Rumarangoga
07	Gicumbi	Rukomo	Суеуа	Birambo	GS Cyeya
08	Gicumbi	Rwamiko	Cyeru	Kalika	GS Gitoma
09	Gicumbi	Rukomo	Mabare	Kanyiramana	GS Mabare
10	Gicumbi	Shangasha	Nyabishambi	Rukiniro	GS Nyabishambi
11	Gicumbi	Nyankenke	Rwagihura	Kagogo	GS Rwagihura
12	Gicumbi	Miyove	Mubuga	Tetero	GS Tetero
13	Gicumbi	Bukure	Karenge	Gasharu	E.P Gasharu
14	Gicumbi	Bukure	Kivumu	Ruyange	EP Ruyange
15	Gicumbi	Byumba	Nyarutarama	Rugandu	EP Rugandu EAR
16	Gicumbi	Kaniga	Gatoma	Nyakara	EP Gatoma
17	Gicumbi	Mukarange	Cyamuganga	Nyakabungo	EP Cyamuganga
18	Gicumbi	Mukarange	Mutarama	Kaziba	EP Mutarama
19	Gicumbi	Muko	Cyamuhinda	Ntonyanga	EP Ntonyanga
20	Gicumbi	Nyankenke	Kabeza	Rugari	EP Kigwa
21	Gicumbi	Ruvune	Gashirira	Nyarwina	EP Nyarwina

SN	District	Sector	Cell	Village	School Name
22	Gicumbi	Rwamiko	Cyeru	Rugarama	EP Rugarama EAR
23	Gicumbi	Nyankenke	Kinishya	Nyagafunzo	GS Kinishya
24	Gicumbi	Kageyo	Horezo	Kigoma	EP Horezo

Table 5: Unconnected cell offices in Gicumbi district to be connected by the project

Ν	District	Sector	Cellule	Village	Name	Туре
0	Gicumb					Cell
1	i	Cyumba	Muhambo	Rugerero	Muhambo	Office
0	Gicumb	Mukarang				Cell
2	i	e	Mutarama	Kaziba	Mutarama	Office
0	Gicumb	Nyamiyag				Cell
3	i	a	Karambo	Kinyinya	Karambo	Office
0	Gicumb	Nyankenk				Cell
4	i	e	Butare	Gikombe	Butare	Office
0	Gicumb	Nyankenk				Cell
5	i	e	Kinishya	Kabuga	Kinishya	Office
0	Gicumb	Nyankenk				Cell
6	i	e	Rutete	Ruhinga	Rutete	Office
0	Gicumb	Nyankenk				Cell
7	i	e	Rwagihura	Gacaca	Rwagihura	Office
0	Gicumb		Gishambashay		Gishambashay	Cell
8	i	Rubaya	0	Gasiru	0	Office
0	Gicumb					Cell
9	i	Rubaya	Gihanga	Kirimbi	Gihanga	Office
1	Gicumb					Cell
0	i	Rukomo	Cyeya	Birambo	Cyeya	Office
1	Gicumb					Cell
1	i	Rukomo	Mabare	Kanyiramana	Mabare	Office
1	Gicumb					Cell
2	i	Rutare	Munanira	Mataba	Munanira	Office
1	Gicumb			Bwangamwand		Cell
3	i	Rutare	Nkoto	a	Nkoto	Office

Ν	District	Sector	Cellule	Village	Name	Туре
1	Gicumb					Cell
4	i	Shangasha	Kitazigurwa	Iharama	Kitazigurwa	Office
1	Gicumb					Cell
5	i	Shangasha	Nyabishambi	Rukiniro	Nyabishambi	Office
1	Gicumb	Mukarang				Cell
6	i	e	Rugerero	Kagarama	Rugerero	Office
1	Gicumb	Mukarang				Cell
7	i	e	Rusambya	Kagane	Rusambya	Office
1	Gicumb					Cell
8	i	Bwisige	Mukono	Rwebisheke	Mukono	Office
1	Gicumb					Cell
9	i	Manyagiro	Remera	Busa	Remera	Office

Source: EDCL, 2022

CHAPTER III: LEGAL, POLICIES AND INSTITUTIONAL FRAMEWORK

3.1 Introduction

This chapter describes policies, strategies, legal instruments, and institutional framework applicable to the proposed project. This project will not affect structures; however, land, crops and trees will be damaged. Much of crops and trees to be destroyed are owned by individual. Depending on the project schedule, some of the crops may also be affected however the efforts will be made to minimize project impacts. Concerning the ARAP implementation especially inventory and assets valuation, the contractor had the responsibility of conducting inventory and asset valuation and EDCL via its ordinary budget from MINEFOFIN has the responsibility to compensate the identified PAPs and their affected properties.

3.2 National Regulations

3.2.1

Rwanda constitution of 2003 as revised in 2015

The Article 16 of the Constitution of the Republic of Rwanda stipulates that "All Rwandans are born and remain equal in rights and freedoms. Discrimination of any kind or its propaganda based on, inter alia, ethnic origin, family or ancestry, clan, skin color or race, sex, region, economic categories, religion or faith, opinion, fortune, cultural differences, language, economic status, physical or mental disability or any other form of discrimination are prohibited and punishable by law".

The article 34 related to: Right to private property states that "Everyone has the right to private property, whether individually or collectively owned. Private property, whether owned individually or collectively, is inviolable. The right to property shall not be encroached upon except in public interest and in accordance with the provisions of the law".

The Article 35 stipulates that Right to private ownership of land Private ownership of land and other rights related to land are granted by the State. A law determines modalities of concession, transfer, and use of land.

Outstandingly, the right to property may be overruled in the case of public interest. In our case circumstances and procedures are determined by the law and subject to fair and prior compensation Rwandan laws on property are also found in various legal texts of Rwanda. Eligibility for compensation is also enshrined under the Rwandan constitution and the Expropriation Law in public interest. The property of the State comprises of public and private property of the central Government as well as the public and private property of decentralized local government organs This law shows that the people have the right to their properties. Each PAP will have right to the compensation of any property which will be damaged on his/her own land.

3.2.2 Law N° 27/2021 of 10/06/2021 Governing Land in Rwanda, 2021

The law governing land in Rwanda determines modalities of acquisition, registration, allocation, possession, transfer, management, and use of land in Rwanda. The law defines expropriation as an action based on the powers of the State, public institutions and decentralized entities with legal personality to remove a person from his or her property due to public interest upon prior payment of fair compensation.

Article 22 related to Consent to transfer land rights says that: "A transfer of land rights, before it is carried out, is consented by all persons registered on the land title. However, the transfer of land rights jointly detained by spouses is approved by both of them, even if one of the spouses is not registered on the land title. A person who has been deprived of legal capacity by a competent court or a minor are represented in accordance with relevant laws".

Article 31: States that lands in public domain consist of all lands intended to be used by the general public or all the lands reserved for organs of State services and national lands reserved for environmental protection. Among the state lands include the national roads and their boundaries that will be used for the project activities.

Article 39 related to the rights to use State lands states that "A public institution or decentralized entities have the right to use the State lands required for accomplishing its mission and responsibilities". Therefore, it is from the land title that it is able to understand category of land use for and also determine who the rightful landowner is, in the process of the asset inventory and compensation.

Although the Organic Land Law provides two types of formal land tenure: full ownership/ freehold and long-term leasehold, all land in Rwanda belongs to public entities: The State, the cities, and the districts. "Public land" is reserved for public use or for environmental protection. "Private land" can be allocated by its public owners (State, Cities and District) to natural or legal persons. It then becomes "individual land". It is leased through a lease contract and against payment of an annual lease fee. The certification of emphyteutic lease, freehold or land concession is a certificate of land registration delivered by the registrar of land titles, The emphyteutic lease and land concession period does not exceed ninety-nine (99) years which may be renewed, and it is automatically renewed for Rwandan.

Therefore, the present A-RAP might need compensation for individual and community properties

owners in case this specific asset is permanently acquired for the purpose of this electricity project implementation. The Organic Land Law recognizes existing rights, whether written or unwritten, under both civil law and customary practices through new national land tenure arrangements. Efforts have been made to formalize land ownership, especially those acquired through customary means.

3.2.3 National Gender Policy of 2010 Revised 2021

The National Gender Policy aims at Accelerating the Effectiveness of Gender Mainstreaming and Accountability for National Transformation. The policy states that the Rwandan society is free from all forms of gender-based discrimination and see both men and women participate fully and enjoy equitably from the development processes. The main mission of the policy is to contribute to the elimination of gender inequalities in all sectors of national life, in order to achieve the nation's goal for sustainable development. Resettlement activities for this A-RAP will involve and affect both men and women in terms of loss of properties and both male and female are expected to be treated equally in sharing the compensation amount or other accompanying measures relating to the relocation and resettlement following the acquisition of land and properties in the right of way of the electricity extension construction activities.

This policy will comply by the fact that both male and female will have the same right on the damaged properties during expropriation and compensation procedures. During compensation the bank account must have the signature of the men and women as evidence of the non-discrimination gender based such that they can enjoy and manage their properties equally.

3.2.4 Organic law n° 32/2015 of 11/06/2015 law relating to expropriation in the public interest

This law determines the procedures relating to expropriation in the interest of the public. Thelaw stipulates that the government has the authority to carry out expropriation. However the project, at any level, which intends to carry out acts of expropriation in public interest, shall provide funds for inventory of assets of the person to be expropriated.

According to the law, no person shall hinder the implementation of the program of expropriation on pretext of self-centered justifications and no land owner shall oppose any underground or surface activity carried out on his or her land withan aim of public interest. In case it causes any loss to him or her, he or she shall receive fair compensation for it. **Eligibility for compensation** is enshrined under the Rwandan constitution and the expropriation law. The two laws regulate and give entitlement to those affected, whether or not theyhave written customary or formal tenure rights. The person to be expropriated is defined under article2 (8) of the expropriation law to mean any person who is to be removed from his or her private property due to public interest shall be legally entitled to payment of compensation.

Article 3 of the law states that "Only the Government shall order expropriation in the public interest. Expropriation as provided for under this Law shall be carried out only in the public interest and with prior and fair compensation. No person shall hinder the implementation of the program of expropriation in the public interest on pretext of self-centered interests. No person shall oppose any underground or surface activity carried out on his/her land with an aim of public interest. In case it causes any loss to him/her, he/she shall receive fair compensation for it.

Article 4 states that "Every project, at any level, which intends to carry out acts of expropriation in the public interest, shall budget for valuation of the property of the person to be expropriated and for fair compensation".

The article 6 states that the price or value of assets affected by the project shall be paid by the initiator of the project before any commencement of activities.

Article 35 related to payment of fair compensation states that "Fair compensation can be paid in monetary form in the Rwandan currency or in any other form mutually agreed upon by the expropriator and the person to be expropriated. In order for the expropriation to be authorized, the fair compensation must be paid to the expropriated person before he/she relocates.

The article 36 promulgates that approved fair compensation shall be paid within a period not exceeding one hundred and twenty (120) days from the day of its approval by the district.

The law is relevant to the present A-RAP considering that during the inventory of assets, the requirements and the exigences of the present law shall be applied. Therefore, the valuation and compensation process of damaged assets shall take into consideration this with the aim of the project to be beneficial to the local population and wisely implemented as per the existing laws and regulations.

3.2.5 Law N°.17/2010 of 2010 establishing and organizing the real property valuation profession in Rwanda

According to the requirement of this law, the valuation of properties and land to be affected shall be done

by an approved property valuer and registered by the Rwandan Institute for Property Valuers (IRPV). Article 4 related to the Requirements to exercise the profession says that "Any person wishing to practice as a real property valuer in Rwanda shall have to be a member of the Institute this law". Article 26 says that "Only registered valuer members of the Institute shall be authorized to exercise the real property valuation profession in Rwanda. However, Government employees fulfilling requirements of the Council shall also be authorized to conduct valuation when mandated by their government institutions.

The attributed prices to the assets shall be fair and compared to the local market as per the article 28 stating that "The proposed price for the real property shall be close or equal to the market value. The valuer shall compare prices by referring to the prices recently assigned to a real property that is similar or comparable to the real property subject to valuation.

The law is applied to this A-RAP taking into consideration that only approved and certified valuers shall be the only ones involved in the valuation process off all assets to be damaged by the project activities.

3.2.6 Guidelines No 01/GL/EL-EWS/RURA/2015 on the right-of way for Power Lines in Rwanda

The construction of medium voltage lines requires a Right of Way (RoW) for both construction and operational phases. During the construction, the right of way is cleared for visibility and construction activities while during operational Phase the RoW is used under restriction conditions. Due to the impacts associated with the acquisition of rights-of-way, the projects will follow procedures in conformance with the Rwanda Utilities Regulatory Agency (RURA) guidelines No 01/GL/EL-EWS/RURA/2015 on the right-of way for Power Lines in Rwanda. In accordance to the guidelines No 01/GL/EL-EWS/RURA/2015 on the right-of way for Power Lines in Rwanda the information given below will govern the use of the right of way in the areas of project intervention.

• General requirements on the use of the Right of Way/ Restrictions:

- It is forbidden for any person to construct any building or structure or carry out cultivation, farming or any other activity within the Right-of-Way prior to the consent of the Licensee;
- to drill, mine or excavate or carry on any similar operation within the Right-of-Way;
- to place any combustible material inside the Right-of-Way;
- to cause any fire to burn within Sixty (60) meters of the transmission line Right-of-Way;
- to climb on to, attach to or hang any object on or from any tower/pole or transmission/distribution line;

- to cause anything to come into contact with the power line;
- to place, drive, tow, pull or carry any crane, jig, or any object, under, over or near the transmission line except with the prior consent of the Licensee obtained in writing and subject to any condition that the Utility may impose in relation to such consent;
- to carry out any form of blasting within hundred (100) meters of any power line; and
- Permanent buildings, including foundations and overhangs, pools, septic tanks, dumps, junkyards, wells, fuelling or fuel storage facilities, garbage, recycling receptacles and other non-compatible uses shall not be permitted on the Right-of-Way.

• General derogations on the use of the right of way

As long as minimum clearances from poles and conductors are maintained and with a prior written consent of the licensee, the right-of-way can be used for certain activities such as yards, gardens, pastures and farming, recreational fields, streets, roads, driveways, parking lots, lakes, fences, drainage ditches, grading or any other activity that may not interfere with the line operation. Temporary buildings or structures that are small and easily movable may be acceptable in the right-of-way with prior approval of the Licensee, provided that:

- they are located away from the Licensee' works and access roads and not directly beneath overhead conductors;
- they are not habitable;
- they are not used for the purpose of storing flammable, explosive or toxic materials that could create a fire hazard;
- they do not have electrical or water service;
- they are of non-metallic construction or are grounded to the utilities' satisfaction.
- they do not adversely affect safety of customers, utility personnel and the general public.

• General Licensee's Obligations

In constructing and maintaining power lines on the property covered by the easement, the Licensee shall:

- Maintain the Right-of-Way (RoW) as it requires, both within the Wire Zone and the Border Zone;
- Remove vegetation that could pose danger to a power line or pole inside the Right-of-Way and outside the Right-of-Way (RoW) if it could come too close to power lines or poles;
- If excavation is necessary, ensure that the topsoil is stripped, piled and replaced upon completion of the operation;

- Restore to its original condition any strip of land which has been disturbed by the construction or maintenance;
- Clear all debris and remove all stones and rocks resulting from construction activity upon completion of construction;
- Pay for any damage caused by such construction or maintenance or satisfactorily repair any damage caused by such construction or maintenance to its original condition;
- Control vegetation and weeds around its power lines and facilities, and decide the appropriate method to adopt to ensure that the clearance space remains free of vegetation that could pose danger to a power line taking account of the potential risk to the public, conservation and other values;
- Ensure that the pruning or clearing is done responsibly; and determine the regrowth space, hazard space and the pruning and clearing cycle;
- Notify the landowner before carrying out any pruning and clearing. In emergency situations, the Licensee may remove vegetation which poses an immediate risk without notification, but the Licensee should notify the owner or occupiers as soon as practicable after the removal of the vegetation;
- Ensure that pruning or clearing activities near power lines are undertaken safely. This may
 require the Licensee to de-energize the power lines or install necessary grounding to
 landowner's fence or equipment to enable the clearance of vegetation safely; and
- Ensure that any of his employees undertaking operations in the vicinity of his power lines, and any contractors he engages to carry out such works are appropriately trained and competent for that task, especially on safe working practices near power lines.

It's worth to note that in addition to the compensation of crops and tree affected during right of way clearing, the implementing agency will pay 5% of disturbance allowances to cover impacts caused by restriction use of land in the RoW as a requirement stated in the nation expropriation law.

• Right of Way Dimensions

As per the above said RURA guidelines the horizontal right of way for then 15KV-30KV is 12 meters, for 120KV is 25m, for 220 KV the right of way is 30m while for 400KV the right of way width becomes 50m. under this sub-project 12 meters will be the reference for RoW given that all crops and trees incorporated therein will be valuated and compensated and the land in the same way will have some restriction on its use.

3.3 International Regulations

The World Bank Environmental and Social Framework (ESF)

3.3.1

Especially ESS5

The World Bank Environmental and Social Standard 5 on Land Acquisition, Restrictions on Land Use and Involuntary Resettlement is triggered in situations where project-related land acquisition and restrictions on land use are inevitable. ESS5 recognizes that project-related land acquisition and restrictions on land use can have adverse impacts on communities and persons. Project-related land acquisition or restrictions on land use may cause physical displacement (relocation, loss of residential land or loss of shelter), economic displacement (loss of land, assets, or access to assets, leading to loss of income sources or other means of livelihood), or both.

The overall objectives of the ESS5 are

- To avoid involuntary resettlement or, when unavoidable, minimize involuntary resettlement by exploring project design alternatives.
- To avoid forced eviction.
- To mitigate unavoidable adverse social and economic impacts from land acquisition or restrictions on land use by:
 - i. Providing timely compensation for loss of assets at replacement cost and
 - ii. Assisting displaced persons in their efforts to improve, or at least restore their livelihoods and living standards, in real terms, to pre-displacement levels or to levels prevailing prior to the beginning of project implementation, whichever is higher.
- To improve living conditions of poor or vulnerable persons who are physically displaced, through provision of adequate housing, access to services and facilities, and security of tenure.
- To conceive and execute resettlement activities as sustainable development programs, providing sufficient investment resources to enable displaced persons to benefit directly from the project, as the nature of the project may warrant.
- To ensure that resettlement activities are planned and implemented with appropriate disclosure of information, meaningful consultation, and the informed participation of those affected.

The ESS5 as of Resettlement Policy Framework (RPF), requires that this sub-project must avoid involuntary resettlement or, when unavoidable, minimize involuntary resettlement by exploring project design alternatives; avoid forced eviction and mitigate unavoidable adverse social and economic impacts from land acquisition or restrictions on land use by: (a) providing timely compensation for loss of assets at replacement cost and (b) assisting displaced persons in their efforts to improve, or at least restore, their livelihoods and living standards, in real terms, to predisplacement levels or to levels prevailing prior to the beginning of project implementation, whichever is higher. It also requires the EDCL to improve living conditions of poor or vulnerable persons who are physically displaced, through provision of adequate housing, access to services and facilities, and security of tenure and to conceive and execute resettlement activities as sustainable development programs, providing sufficient investment resources to enable displaced persons to benefit directly from the project, as the nature of the project may warrant. Further, ESS5 and ESS10 requires the EDCL to ensure that resettlement activities are planned and implemented with appropriate disclosure of information, meaningful consultation, and the informed participation of those affected

3.3.2 Key ESS5 Requirements Based on Disclosed RPF

(a) Compensation measures

The Standard also requires that resettlement plans are implemented before any project-related impacts on project affected people. Therefore, the land acquisition, displacement or any restriction of access should not occur before necessary measures for resettlement and compensation are in place. For selected sites involving land acquisition temporarily or expropriation of the affected assets, it is further required that these measures include provision of compensation and/or other assistance to the PAPs, prior to remove their assets where required. In particular, the taking of land and related assets may take place only after compensation has been paid, and where applicable. All project activities requiring relocation, loss of shelter or other impacts, the policy requires that measures to assist affected persons are implemented in accordance with the project resettlement action plans, note that no relocation will occur during the implementation of the present project in Gicumbi district.

The standard aims to have a fair and transparent process. Where there is a conflict between the Laws of Rwanda and the WB ESS5, the latter will take precedence given that the World Bank is the funder of the project activity.

(b) Eligibility criteria

Affected persons may be classified as persons:

- a) Who have formal legal rights to land or assets;
- b) Who do not have formal legal rights to land or assets, but have a claim to land or assets that is recognized or recognizable under national law; or
- c) Who have no recognizable legal right or claim to the land or assets they occupy or use.

(c) Assessment of alternatives

While the national regulations are silent on project alternatives, based on RPF, the ESS5 requires EDCL to consider feasible alternative project designs to avoid or minimize land acquisition or restrictions on land use, especially where this would result in physical or economic displacement, while balancing environmental, social, and financial costs and benefits, and paying particular attention to gender, poor and vulnerable people's impacts.

(d) Consultation and community engagement

ESS5 requires borrower to engage with affected communities, including host communities, through the process of stakeholder engagement described in ESS10. Decision-making processes related to resettlement and livelihood restoration will include options and alternatives from which affected persons may choose. Disclosure of relevant information and meaningful participation of affected communities and persons will take place during the consideration of alternative project designs, and thereafter throughout the planning, implementation, monitoring, and evaluation of the compensation process.

(e) Grievance redress mechanism

As of RPF for the RUEAP/EAQIP, ESS5 requires the EDCL to establish grievance redress mechanism as early as possible in project development to address specific concerns about compensation, relocation or livelihood restoration measures raised by displaced persons or other stakeholders in a timely manner. Where possible, such grievance mechanisms will utilize existing formal or informal grievance mechanisms suitable for project purposes, supplemented as needed with project-specific arrangements designed to resolve disputes in an impartial manner, the detail under this sub-project is demonstrated in this ARAP Report.

Table 6: Gap between Rwandan laws and WB guidelines for Environmental and Social considerations

Although Rwanda has developed and enacted land and expropriation laws that are responsive to land acquisition and property compensation especially in case of expropriation, there are some gaps when compared to ESS5 of the WB. The following table summarizes findings of gap analysis between national regulations and ESS5 as well as proposed measures to bridge identified breaches.

Principles	World Bank ESS5	Rwanda Regulations	Gaps	Gap filling measures
Eligibility	ESS5 recognizes Affected persons who:	National regulations recognize	The Bank diverges	The compensation should
criteria	- Have formal legal rights to land or	Affected people who have land	with the Rwanda	be provided to all affected
	assets;	titles and documentary evidence	Law whereas the law	person including those with
	- Do not have formal legal rights to	that he/she is the owner of	in Rwanda refuses to	no land title and tenants.
	land or assets, but have a claim to	property incorporated on land.	recognize illegal	Those who don't have legal
	land or assets that is recognized or		landowners and does	right on the land will be
	recognizable under national law; or	A person dispossessed of land or	not provide any	compensated for assets and
	- Have no recognizable legal right or	unlawfully occupying land or	Compensation	properties established on the
	claim to the land or assets they	having developed activities on		land, this will be guided by
	occupy or use.	land on which such activities are		law number 32/2015 of
		prohibited after the enactment of		11/06/2015 relating to
		relevant laws shall receive no		expropriation in the public
		compensation.		interest for the assets under
				RoW and the guidelines No
				01/GL/EL-

Principles	World Bank ESS5	Rwanda Regulations	Gaps	Gap filling measures
				EWS/RURA/2015 of RURA
				shall be applied.
Avoid	While ESS5 stipulates that project should	There are no similar provisions	Divergence between	WB ESS5 will prevail given
Resettlement	first avoid involuntary resettlement as much	in Rwandan national legislation,	WB ESS5 and	that it requires that the PAPs
	as possible, it requires that displacement	which states that 'expropriation	National	must be assisted even after
	must not occur until all necessary measures	of land will be done when	Expropriation law	compensation
	for resettlement are in place including	deemed necessary for public		
	assisting the PAPs with relocation.	purposes.'		
Fair and just	ESS5 stipulates that when land acquisition or	The National Expropriation Law	Assumption of the	WB ESS5 will be used
compensation	restrictions on land use (whether permanent	provides for fair and just	livelihood of PAPs	because it provides a wider
	or temporary) cannot be avoided, the	compensation to expropriated	may not be restored	window to explore all sorts
	borrower will offer affected persons	peoples eligible for	improved after	of assistance that may need
	compensation at replacement cost, and other	compensation but the definition	compensation and	to be applied depending on
	assistance as may be necessary to help them	of 'fair and just' is not clearly	resettlement	site specific context, PAPs
	improve or at least restore their standards of	established.		and community special
	living or livelihoods.	Art. 28 stipulates that without		circumstances.
		prejudice to other laws, the		
		value of land and property		
		incorporated thereon to be		
		expropriated in the public		

Principles	World Bank ESS5	Rwanda Regulations	Gaps	Gap filling measures
		interest shall be calculated on		
		the basis of their size, nature and		
		location and the prevailing		
		market rates.		
Assessment of	The ESS5 requires borrower to consider	The national law on	While ESS5 requires	The proposed project is
alternatives	feasible alternative project designs to avoid	environment requires the	the borrower to	designed in a way that
	or minimize land acquisition or restrictions	developer to explorer project	explore alternatives	avoids physical relocation of
	on land use, especially where this would	alternatives but is silent about	that avoid or	the PAPs, therefore the WB
	result in physical or economic displacement,	avoiding, minimizing	minimize	ESS5 will be applied for
	while balancing environmental, social, and	involuntary resettlement.	resettlement	alternative assessment.
	financial costs and benefits, and paying		impacts, the national	
	particular attention to gender impacts and		regulations only	
	impacts on the poor and vulnerable.		require the provision	
			of compensation	

Principles	World Bank ESS5	Rwanda Regulations	Gaps	Gap filling measures
Compensation	When land acquisition or restrictions on land	The national Regulations	Loss of income is not	-During the preparation of
and Benefits for	use (whether permanent or temporary)	(expropriation law in public	covered under	resettlement plan, livelihood
Affected	cannot be avoided, the ESS5 requires	interest, article 27) defines	national regulations	restoration measures will be
Persons	Borrower to offer affected persons	properties subject to valuation	and regulations are	considered for where
	compensation at replacement cost, and other	for the payment of fair	silent on livelihood	physical relocation is
	assistance as may be necessary to help them	compensation due to	measures or	expected.
	improve or at least restore their standards of	expropriation in the public	assistance to	-Vulnerable people will be
	living or livelihoods.	interest are: - land;	vulnerable people	identified, and special
		- activities carried out on		attention provided to them to
		land for its efficient		ensure that all affected
		management or rational		people improve or restore
		use;		livelihood
		- compensations for		
		disruption caused by		
		expropriation.		
Timeframe for	ESS5 requires that the Borrower takes	Article 36 of the Expropriation	The ESS5 requires to	Compensation and provision
Compensation	possession of acquired land and related	law (2015) state that approved	provide	of resettlement measures
and provision	assets only after compensation in accordance	fair compensation shall be paid	compensation	will be given prior to bush
of resettlement	with this ESS has been made available and,	within a period not exceeding	measures before land	clearing and any MV lines
measures	where applicable, displaced people have	one hundred and twenty (120)	take while the	construction works.

Principles	World Bank ESS5	Rwanda Regulations	Gaps	Gap filling measures
	been resettled and moving allowances have	days from the day of its	national regulations	
been provided to the displaced persons in a		approval.	allow the project	
	addition to compensation. In addition,	Subsequent to receiving fair	developer to take the	
	livelihood restoration and improvement	compensation, the expropriated	land even before the	
	programs will commence in a timely fashion	person shall have a period not	compensation prior	
	in order to ensure that affected persons are	exceeding one hundred and	to mutuel agreement	
	sufficiently prepared to take advantage of	twenty (120) days to relocate.	with both parties.	
	alternative livelihood opportunities as the			
	need to do so arises.			
Community	Disclosure of relevant information and	Such a communication shall be	The national	Public consultation and
engagement	meaningful participation of affected	made through an announcement	regulations require	information disclosure will
	communities and persons will take place	posted on the office of the Cell	communication to	be mandatory where the
	during the consideration of alternative	of the place designated for the	the affected people	ESS5 will take precedence
	project designs and thereafter throughout the	implementation of the project.	and local	
	planning, implementation, monitoring, and	The information sharing should	community.	
	evaluation of the compensation process,	also be done through meetings		
	livelihood restoration activities, and	with local population.		
	relocation process.			
Grievance	ESS5 requires borrowers to ensure that a	Article 33 of expropriation law	While ESS5 requires	Grievance redress
Mechanism	grievance mechanism for the project is in	state that within seven (7) days	the establishment of	mechanism was be

Principles	World Bank ESS5	Rwanda Regulations	Gaps	Gap filling measures
	place, in accordance with ESS10 as early as	after the approval of the	Grievance Redress	established at project level,
	possible in project development to address	valuation report by the	mechanism for the	district with a representative
	specific concerns about compensation,	expropriator, any person to be	proposed project,	of concerned Sector and at
	relocation or livelihood restoration measures	expropriated who is not satisfied	National regulations	Cell level ²
	raised by displaced persons (or others) in a	with the assessed value of	provides only steps	
	timely fashion. Where possible, such	his/her land and property	and timeframe for	
	grievance mechanisms will utilize existing	incorporated thereon shall	contesting valuation	
	formal or informal grievance mechanisms	indicate in writing grounds for	report	
	suitable for project purposes, supplemented	his/her dissatisfaction with the		
	as needed with project-specific arrangements	valuation report.		
	designed to resolve disputes in an impartial	Any person contesting the		
	manner.	assessed value shall, at his/her		
		own expense, engage the		
		services of a valuer or a		
		valuation firm recognized by the		
		Institute of Real Property		
		Valuers in Rwanda to carry out		
		a counter-assessment of the		
		value. When the person to be		

² EDCL through its Social and Environmental Safeguards team has established the GRC in Gicumbi District that will be operational through the sub-project ARAP implementation.

Principles	World Bank ESS5	Rwanda Regulations	Gaps	Gap filling measures
		expropriated is not satisfied with		
		that decision, he/she can refer		
		the matter to the competent		
		court within fifteen (15) days		
		from the day he/she appends		
		his/her signature to the minutes		
		indicating points of		
		disagreement.		
Cut-off date	The Borrower will establish a cut-off date for	The district must inform the	The only gap	The cut-off date will be
	eligibility. Information regarding the cut-off	persons to be expropriated in the	identified is that the	established and
	date will be well documented and will be	public interest of the expected	national regulations	communicated to all affected
	disseminated throughout the project area at	start date of measurement of	does not include	people before starting the
	regular intervals in written and (as	land and inventory of property	warnings to the	assets inventory.
	appropriate) non-written forms and in	incorporated thereon.	persons settling in	
	relevant local languages. This will include	Such a communication shall be	the project area after	
	posted warnings that persons settling in the	made through an announcement	the cut-off date may	
	project area after the cutoff date may be	posted on the office of the Cell	be subject to	
	subject to removal.	of the place designated for the	removal.	
		implementation of the project.		
		The communication shall also		

Principles	World Bank ESS5	Rwanda Regulations	Gaps	Gap filling measures
		be made through at least one		
		radio station with a wide		
		audience in Rwanda and at least		
		one of Rwanda-based		
		newspapers with a wide		
		readership for the relevant		
		parties to be informed thereof.		

3.4 Institutional Arrangement for ARAP Implementation

In Rwanda, there is no single institution governing resettlement activities and social impact are assessed and managed through ESMP and other social and environmental management instruments. EDCL is the lead institution in implementing this A-RAP but will be supported by other institutions. EDCL is the implementing entity for the construction of electrical lines but also is responsible for compensation of the affected trees and crops. For this reason, EDCL is responsible for the preparation and implementation of thisA-RAP and will be responsible for securing funds from Central Government (MINECOFIN) to provide compensation and ensuring that the PAPs receive adequate compensation before project implementation.

The summary of institutions responsibilities is provided in the table below:

Organization	Responsibility	
EDCL	 Designate a social safeguard specialist who will be the focal point for A- RAP implementation and will liaise with other stakeholders. Initiate the expropriation process and compensation requirements. Ensure funds are allocated appropriately, according to A-RAP. Review the A-RAP closure report and file all documentation related to A-RAP implementation. 	
	 Work closely with the development partners to ensure ESF compliance. 	
National Land Authority (NLA)	 NLA through its department of land administration and mapping is the organ responsible for overall management and coordination of all activities related to land administration, land use planning and management in Rwanda. The role of LNA in A-RAP process is to advise on matters related to land ownership and expropriation. NLA will be also responsible for land transfer and registration for the PAPs who purchase the land during the valuation process or when the land transactions are ongoing. 	

 Table 7: Institution arrangement for A-RAP implementation

Organization	Responsibility
Local Government	- Approve the project as public interest,
Officials (Village, cell,	- Ensure that all procedures related to property valuation and fail
and Sector and	compensation have been adhered to and that there is consistenc
GICUMBI District)	in approach used as per expropriation law stipulates
	- Review and approve by signing all documentation related t
	compensation such as valuation form.
	- Responsible for monitoring of valuation and fair compensation t
	the PAP
	- Monitoring and follow up of the RAP implementation.
	- Resolution of grievance if any is raised Approval of the Project
	as public interest.
	- Review and sign off of all documentation (e.g., Approval of
	valuation report, PAPs files for compensation, grievance forms
	consultation plans).
	- Participation in the different consultation meetings that will b
	held.
	- Participate in the census activities for the PAPs affected assets.
	- Participate in different mobilization and sensitization meetings.
	- Following up and participate in resolving issues in collaboratio
	with the elected Grievance Redress Committees from Cell t
	District level.
	- Participate in the valuation activities for affected assets.
	- Sign and approve the individual PAPs file.
	- Following up and participate in resolving issues that may b
	raised.
Institute of Real	- To conduct assets valuation
Property Valuation	- Sign and approve the individual PAPs file.
(IRPV) /Property	- To finalize assets valuation report for fair compensation
valuer (Certified	- Proposes regulations, guidelines, and standards for valuatio
independent Valuer)	while the function of approval lies with the Council.
	- Play a revision role for any PAP likely to be dissatisfied with

Organization	Responsibility
	real property valuation.
	- Selection of other certified Valuer who shall decide other
	valuation methods to be used in case of misunderstanding on the
	used valuation methodology.
	- Apply the updated prices as of IRPV and follow up all pending
	expropriation issues until all PAPs are compensated
	- Update and provide advises on matter of price reference when
	there are dissatisfied PAPs.
Project Affected	- The primary role of the PAPs during the process of property
Persons (PAPs)	census/measuring land and assessing property thereon is to be
	physically present and ascertain that indeed the measurements are
	correct and to his satisfaction.
	- Upon being adequately satisfied with the measurements, his
	signature will be given as proof of approval.
	- Be present when the inventory of the property is being carried out
	- Provides all required necessary information regarding
	compensation activities.
Grievance Redress	- Facilitate the RAP implementation along with compensation,
Committees at each	land valuation, and grievance redress.
level	- Participate in Public Awareness Meeting.
	- Facilitate coordination of information collation activities (such as
	surveys, sign-off) for monitoring purposes, in accordance with
	procedures put in place by the district authorities.
	- Plan for, coordinate and monitor resettlement, compensation and
	relocation activities and supervise compensation payments to the
	project affected parties (PAPs) from Village, Cell, Sector to
	District levels.
	- Develop and implement RAP, including assistance during
	resettlement, effective consultation with PAPs.
	- Collaborate closely with EDCL
	- Participate receiving and complains resolution.

Organization	Responsibility	
	-	Complete the Grievance logbook and report to the hierarchical
		administration.
	-	Report back to the aggrieved party the resolution from the
		committee.

CHAPTER IV: PUBLIC CONSULTATION AND INFORMATION DISCLOSURE

Introduction

According to the World Bank Environmental and Social Framework (ESF) Especially Environmental and Social Standard (ESS10) and Rwandan national regulations, affected persons and host communities are supposed to be meaningfully consulted early in the planning process and encouraged to participate in the planning and implementation of the resettlement program. Consultation with the affected communities and individuals is a key element of the A-RAP preparation and implementation process. The gathering of stakeholders and open discussion was the key approach used during the process of the stakeholder's consultation because it brings the participants to develop effective relationships and interpersonal or social trust.

While preparing this A-RAP, consultations were held between 13th and 16th of June and on 2nd August 2022 in different areas of the project intervention. The purpose of the consultation was to inform the project areas of intervention about project activities, land requirements and options and rights pertaining to the resettlement. Consultations with local leaders aimed at improving and facilitating decision-making and create an atmosphere of understanding the project extent and their key roles in its implementation. Consultation covered different topics and among them including: description of the project objectives, components, and implementation activities; property and livelihood impacts associated with project implementation; the resettlement/compensation alternatives and strategies available for PAPs; the rights of PAPs; Grievance redress; etc.

Some of the project residents were also provided with relevant and sufficient information on the project prior to its start-up these consultations were held during the public meetings commonly known as "inteko z'abaturage" that are held on Tuesday of each week in Gicumbi District.

4.1 Purpose of public consultation

The purpose of consultation and public involvement are mainly:

- To ensure effective engagement with local communities throughout all project phases
- To build a trusting relationship with the affected communities and other interested stakeholders based on a transparent and timely supply of information and open dialogue.
- To collected relevant and trustable information that shall be based on to formulate project impacts as well their mitigation measures.
- To prepare communities on potential emergency scenarios that could be caused by the

project and can affect the community.

 To actively build and maintain productive working relationships based on principles of transparency, accountability, accuracy, trust, respect and mutual interests with affected communities and other stakeholders.

4.2 Main issues / outcomes during consultations

The table below summarizes issues raised during the consultation along with the responses/ clarifications provided:

The key outcome or issues raised during the public consultation include³:

- The delays in payment of the damaged assets.
- Inequality in job distribution and allocation between men and women and during project implementations
- Misconduct of some of the project workers
- Loss of land for towers location without compensation
- Periodic loss of trees located under the right of way without any compensation

No	Questions/Suggestions	Responses provided by the contractor
1	At this stage do you know where	The final designs of the projects and the lines routes are still
	the electrical lines will pass?	under approval process, but it is anticipated that maximum
		efforts will be made to avoid resettlement. So far there are not
		yet approved and as soon as are approved they will be publicly
		published using maps at each cell.
2	In other areas where REG-EDCL	The design will be done in a way to avoid involuntary
	implemented same projects we	resettlement or land acquisition. Further, budget allocation and
	have heard delays in	securing will be done to ensure timely compensation. There is
	compensation. What are you	no doubt that all compensation will be made prior to the
	doing to avoid this situation?	project implementation therefore people should not be warried
		about the past experience in terms of delays in compensation.
3	Some have assets on the land	All affected properties will be compensated according to the
	where probably the project will	existing laws related to the compensation in public interests.
	pass. Will the project compensate	However, no major land acquisition is anticipated during the

Table 8: Questions /Suggestions and responses provided during initial consultaions

³ Attendance list is in annex

No	Questions/Suggestions	Responses provided by the contractor
	them?	project.
4	There are some areas where the	Normally it is expected that the electricity to be supplied
	electricity is experiencing some	should be reliable. There is no worry that there will be cut off
	cut off. Will the project resolve	after the implementation. Those that may occur are not
	this issue?	associated to the project implementation
5	Is there anyone that will be	According to the project designs no one will be relocated.
	relocated? Is yes how the	Those having properties to be affected will be compensated
	compensation will be done	according to the compensation law in public interests.
6	Is this project going to resolve the	This is one of the objectives of this project. At some extent
	issue of electricity in the entire	some issue s will be resolved and the number of electricity
	district issues?	connectivity will increase to meet the GoR target of 2024
		electricity access related.
7	Electricity rate is expensive. Will	The message is noted and will be taken to decision makers
	the project contribute to the	(RURA) for consideration and assessment. We cannot confirm
	reduction of prices?	now that tariffs will be reduced due to project implementation.
8	Will the project give job	Local people will be employed and are priorities when
	opportunities to local people or	allocating jobs. Both local and non-locals will be employed
	only engineers will be employed	during project implementation
	by the project	
9	After the construction works	After construction works and cable stringing, landowners will
	especially where the electrical	continue to use their land as usual. However no major
	lines will pass, people are they	structures will be allowed according the RURA regulations
	allowed to continue using their	related to the right of way.
	land?	
10	This project is very important	The project is ongoing and expected to be completed within
	because it will help us to develop	one year.
	ourselves When the project will	
	be completed?	
11	When the maps of the project	Maps of the project location will be published to cell/villages
	will be available, it will be better	information will be made public to all.
	to be displayed at the villages and	

No	Questions/Suggestions	Responses provided by the contractor
	at open spaces so that different	
	people can have access to their	
	information.	

Source: Synohydro, 2022

4.3 Attitudes of PAP towards the project

During the public consultations to prepare this A-RAP, it was noted that all of the local residents around the project area have a positive attitude towards the proposed project. All people reached a conclusion that this is a developmental and feasible project and it has to be supported by all parties involved. However, fair compensation should be conducted to the properties to be affected by the project and taking into consideration the value of crops and trees by using the updated IRPV Gazette Prices reference as well to be conducted in due time without delays in payment process that are mostly observed in such similar electricity access projects.

CHAP V: IMPACT ASSESSMENT AND COMPENSATION MEASURES

The project of design, supply, and installation of low voltage and medium voltage lines and service connections in Gicumbi district was designed in a way that avoids and minimizes at the maximum possible the resettlement impacts. This was done through the use of the buffers of the existing roads, avoiding construction plots of land and where possible by rerouting the electrical lines. However, some of the components of the project such as the location of transformers and the poles/ a n d associated infrastructures requiring the use of land such as earthing system installation. This chapter assesses the likely impact to occur to the Affected Households and propose mitigation measures.

5.1 Asset inventory and valuation

After the approval of the project designs and line routes, asset valuation will be conducted for crops, trees and other assets to be damaged by the project. The valuation will be conducted by a certified **value** in close collaboration with PAPs and local authorities. Depending on type of assets to be valued, different methods shall be used during the valuation including:

- The use of tape measure to determine the land required by the project.
- Crops valuation shall be conducted based on the area of coverage, type and ages in other cases number only standing crops shall be considered.
- Trees valuation criteria shall be based on the number of trees, age and type.

The valuation form shall be well completed and signed off bythe property owner, Cell and Sector authorities before they are sent to the district land bureau (infrastructure One Stop Center) for endorsement and for payment processing by EDCL. Detailed valuation report will be provided after assets inventory and will be part of this ARAP.

5.2 Expected resettlement impacts

The project designs showed that there they will be no or less damages of shelter (household) to be caused by the sub-project project implementation. Some of the private land will be temporally used for the project activities and return to the owners on conditional use. There will be also loss of perennial and seasonal crops and trees, the compensation of the affected crops and trees will be provided as per expropriation law stipulates but also the landowner where the contractor will use for storing the materials (wooden, steel poles and transformers, electrical cables and other accessories) will have its value in written consent with the land owner indicating the duration of temporally acquisition.

5.3 Loss of crops and trees within the Right of Way (RoW)

Project implementation works entail clearing of the vegetation inherent in the project site. Some of the trees are within the right of way of about 12 m length and belongs to the government while others may belong to the locals. According to both national regulations and international policies on environmental and social considerations requires the compensation of affected assets including tress and perennial crops. All trees and perennial crops will be counted and valuated.

5.4 Restriction to land use in Right of Way

The installation of medium voltage line entails clearing of the vegetation inherent in the project site which includes fruit trees, forest trees, grass and crops that have been planted and or cultivated by the farmers. According to both national regulations and international policies, certain activities such as permanent houses, trees that goes above 3m are not allowed in the RoW of power transmission line. Therefore, an easement will be required and after construction owners will use the land under conditions. For this reason, in addition to the compensation fees of assets trees and crops, disturbance allowances of 5% will be provided.

5.5 Eligibility criteria for compensation and Entitlement Matrix

In this ARAP, eligibility for compensation was established by comparing what is stipulated in the Rwandan Constitution (Article 34 the right to property shall not be encroached upon except in public interest and in accordance with the provisions of the law, the Expropriation Law in public interest of Rwanda (N° 32/2015 of 11/06/2015) and the Bank's ESF-ESS5. These documents regulate and give entitlement to the affected persons. The WB ESS5 goes further and recognizes the affected persons as that one using the land at the time, whether they have written customary or formal tenure rights. However, in the Rwandan Expropriation Law in public interest, the person b be expropriated is defined as "any person or a legally accepted association operating in the country that is to have his or her private property transferred due to public interest as well as legally accepted local administrative entities.

The WB ESS5 also provides eligibility of benefits including the PAPs who have formal legal rights to land (including customary and traditional land rights recognized underlaw), the PAPs who don't have formal legal rights to land at the time of census but have a claim to such land or assets, and the PAPs who have no recognizable legal rights to the land they are occupying. Theeligibility criteria used in this assessment are based on these criteria given in clause 15 of the World Bank's ESS5: Land Acquisition, Restriction on land use and involuntary resettlement.

- Those who have formal legal rights to land (including customary and traditional rights recognized under the laws of the country);
- Those who do not have formal legal rights to land at the time the census begins but have a claim to such land or assets provided that such claims are recognized under the laws of the country or become recognized through a process identified in the resettlement plan;

Therefore, the eligibility was determined in compliance with those guidelines together with national expropriation regulations as far as this project is concerned, the Rwandan expropriation law will take precedence.

Entitlement matrix proposes eligibility and payments for the losses triggered by the project such as trees and crops, Therefore, based on the analysis of the impact of the project and the criteria for eligibility, the following entitlement matrix was developed for the affected people found in the project

5.6 Verification and disclosure of entitlements

PAPs will be fully involved in the process of valuation of their trees and crops and the property valuation form shall be presented to **h**emfor verification and in return after signing off, the forms will sign or thumb press in ink as a sign of agreement. The forms will be approved by Cell and Sector authorities who countersign as a sign of approval and authorization of legal process. Thereafter the form will be forwarded to EDCL for approval and payment process by

MINECOFIN.

5.7 Cut - off date

The cut-off date in this ARAP refers to the timeframe to be advertised by the contractor in close collaboration with Gicumbi District and local authorities beyond which no more claims could be made at which point any assessment of new persons and their property would be undertaken. Given that the seasonal crops and trees are mainly affected during civil works, the new perennial crops under RoW shall not be counted as communicated to the public during consultation meeting which was taken as cut-off date (2/08/2022), the PAPs have been informed on behaviors that some of them can adopt to prevent the encroachment of the RoW, the Certified independent valuer and safeguards and or Energy Project Liaison Officer based at GICUMBI from the client will conduct due diligence to ascertain the crops and trees that are in RoW and determine if all of them can be evaluated for eligibility basis.

5.8. An Entitlement Matrix for Compensation

Category	Type of Loss	No of PAHs	Compensatio	Compensation for	Other Assistance/
of PAP			n for the bas	forgone Income	Observation
Land titles	Temporary loss	3,633	Damaged	Compensation	Job opportunities to
owners	of access to		trees and apps	based on size,	physically capable and
	land due to		will be	location, and	unskilled PAPs where
	power line		compensated	annual yield of	possible;Trees that will
	construction		in cash at fi	crops on	be cut as partof a forest,
	activities		compensation	temporarilyaffected	will be compensated in
			n cost.	land. PAPs will be	cash to the owners.
				allowed to harvest	Disturbance allowance
				their crops even	of 5% will be provided
				though these crops	to all PAPs with
				will be paid for. An	affected crops and trees.
				additional 5% of	They may also have up
				the disruption	to have 120 days for
				causedwill be paid.	harvesting their

Table 9: Entitlement Matrix

Category	Type of Loss	No of PAHs	Compensatio	Compensation for	Other Assistance/
of PAP			n for the bas	forgone Income	Observation
					seasonal crops without
					deduction from the
					compensation fees
					depending on how the
					contractor proceeds
					with the site clearance
					(they usually not start
					simultaneously in the
					sectors and most of the
					time they start by
					digging where the poles
					will be elected only
					therefore full bush
					clearing will come after
					which gives PAPs
					ample time to harvest)
					Vulnerable PAPs will
					be given priority in
					recruiting field staffs
					and those who are
					skilled and fit for the
					job will be hired.

Category	Type of Loss	No of PAHs	Compensatio	Compensation for	Other Assistance/
of PAP			n for the bas	forgone Income	Observation
Asset/	Loss of forest	4,616	Damaged	Cash compensation	Trees and crops which
property	Trees and crops		trees and	based on type, age	will be damaged, will
Owners			crops will be	and productive	be compensated in cash
			compensated	value of affected	to the owners.
			in cash.	trees or crops	Disturbance allowance
					of 5% will be provided
					to all PAPs with
					affected crops and trees.
					They will also have 120
					days for harvesting
					without deduction from
					the compensation fees
Property	Loss of Trees	983	Damaged	Cash compensation	Disturbance allowances
Tenant	and crops		trees and	based on the type,	of 5% will be provided
holders			crops will be	age and market	to them; Job
			compensated	value of the mature	opportunities to
			in cash	crop in the scarce	physically capable and
				season, for the	skilled PAPs where
				remaining period of	possible will be
				the tenancy/lease	provided; They will
					also have 120 days for
					harvesting without
					deduction from the
					compensation fees.

Category	Type of Loss	No of PAHs	Compensatio	Compensation for	Other Assistance/
of PAP			n for the bas	n for the bass forgone Income O	
Vulnerable	Loss of Trees	124	Damaged	Compensation	Trees that will be cut as
PAPs	and crops		forests, trees	based on size,	part of a forest, will be
			and crops will	location, and	compensated in cash to
			be	annual yield of	the owners and
			compensated	crops on	disturbance allowance
			in cash	temporarily	of 5% will be
				affected land.	provided to all PAPs
				PAPs will be	with affected crops and
				allowed to harvest	trees. They will also
				their crops even	have 120 days for
				though these crops	harvesting their
				will be paid for. An	seasonal crops without
				additional 5% of	deduction from the
				the disruption	compensation fees.
				caused will be paid	Vulnerable PAPs will
					be given priority in
					recruiting field staffs
					and those who are
					skilled and fit for the
					job will be hired.

CHAPTER VI : ARAP IMPLEMENTATION ARRANGEMENTS

The overall coordination of this A-RAP implementation will be provided by Energy Development Corporation Limited (EDCL). Other stakeholders that will be involved in its implementation are described in detail below. The implementation arrangement builds on responsibilities already in place to ensure that the requirements and compliance of this A-RAP are met. At local level,Gicumbi district is responsible institution of A-RAP implementation while ensuring that the proposed project is in line with the district development plans and visions to ensure that this ARAP is being implemented in compliance with the national and international requirements.

6.1 ARAP implementing Institutions

6.1.1 Ministry of Infrastructures (MININFRA)

Government of Rwanda represented by Ministry of Infrastructure via EDCL is responsible for this A-RAP implementation considering that the project aims at electrical infrastructure development. The A-RAP implementation will be done through EDCL which is the main agency involved in implementation of the project. Ministry of Infrastructure will work together with Ministry of Finance to ensure that compensations funds are secured on time and compensation is made in due time.

6.1.2 Energy Development Corporation Limited (EDCL)

EDCL/RUEAP is the technical institution responsible for the project on government side. Therefore, EDCL will be the leading institution in the implementation of this A-RAP. The role of EDCL/RUEAP or EAQIP will be but not limited to be responsible for coordination and monitoring activities related to asset valuation and will appoint an environmental and social safeguard specialist who will be the focal point for A-RAP implementation and will liaise with other stakeholders in this regard.

The designated staff will ensure that procedures and requirements of the Rwandan laws on environment and social considerations are complied with. A key role will be to implement the A-RAP and other resettlement-related activities and to ensure that all procedures have been adhered to and that there is consistency in approach between sub-projects activities. He/She will also undertake the main monitoring and evaluation role of resettlement activities during and post implementation.

6.1.3 National Land Authority (NLANLA)

NLA is the organ responsible for overall management and coordination of all activities related to land administration, land use planning and management in Rwanda. The role of NLA in A-RAP process will be to advise on matters related to land ownership and expropriation. District land officer in close collaboration with project staff will check and approve valuation forms, and after compensation NLA will also play a key role in in the process of Speeding up the process of transaction between the PAPs during valuation assignment where deemed necessary.

6.1.4 Gicumbi Administrative district

Gicumbi Administrative District through its Infrastructure One Stop Center will be responsible for ensuring that activities undertaken comply with the national laws and regulations. The district will assess the validity of land tenure rights of affected persons and will be responsible for ensuring that effective grievance mechanisms are in place. Gicumbi district will also be used in the implementation of A-RAP as much aspossible in order to reduce the dispute that may occur during the A-RAP implementation Gicumbi district will be supported with land office at sector level and Socio-Economic development officer (SEDO) or Cell Executive Secretary acell level.

6.1.5 Project Affected Persons (PAPs)

The project affect persons will also participate in the A-RAP implementation and are required to be present during valuation and participate in complaints resolutions. This will also be requested to bring or present the tree required documents for completing the valuation form as supporting documents (copy of land Tittle, Copy of Identity and Copy of his or her account) all these documents can be in the same name or other arrangements based on the property ownership.

6.2 Grievance Redress Mechanism (GRM)

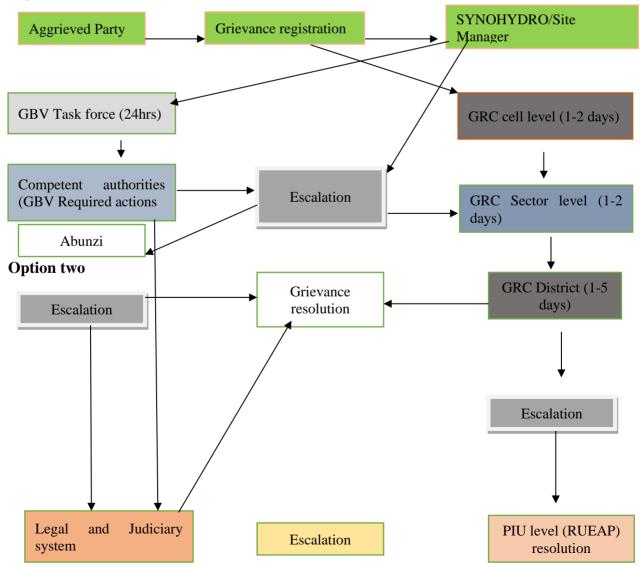
The district is an acknowledged institution for which the PAPs have been made aware of as avenue for expressing discontent and disapprovals related to compensation process. Article 26 of the expropriation law N0 18/2015 of 19/04/2015 provides complaints procedures for individuals dissatisfied with the value of their compensation.

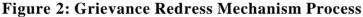
The law stipulates that dissatisfied person have a period of 30 days after project approval decision has been taken to appeal (Article 19). Grievance procedures are required to ensure that PAPs are able to lodge complaints or concerns, without cost, and with the assurance of a timely and satisfactory resolution of the issue. Grievances may arise from members of communities who are dissatisfied with eligibility criteria use, community planning and actual implementation or compensation.

The EDCL/RUEAP PIU has establish grievance redress mechanism (GRM⁴) in the project areas to address complaints arising during the project execution. Provisions of the law N° 66/2018 of 30/08/2018 regulating labor in Rwanda will be applied for Grievance Redress Mechanism for workers. Grievances are issues that may be raised by stakeholders in general and local people in particular. Grievances may include dissatisfaction in land and assets expropriation issues and compensation arrangement, landowners whose land will be affected by different project activities, complains related to noises from construction sites, uncompensated injuries and accidents from the construction sites, payment arrears etc.

⁴ Sample of GRM is provided in annexes

In addition, grievances may arise from other areas that that will not be selected for the project implementation in terms of electricity supply. Therefore, a system that permits the affected stakeholders to lodge complaints was established. Stakeholders were informed of the intention to implement the grievance redressal mechanisms. A grievance redress mechanism committee (GRMC) was established in each cell of the project areas and trainings are ongoing and being conducted by EDCL Socio safeguard team. The committees were established where the activities will be taking place. A complaints registry will be established at each cell for people to lodge complaints. After receiving complaints, the GRMC chairman will convene the committee and shall make sure that all complaints are responded. In case the response to the complaints is not satisfactory, the complainerwill lodge his complaints to the higher level. The decision outcome of grievance redress mechanisms by GRMC will be communicated and approved by the District Mayor who will also report to EDCL to ensure accountability and transparency.





Source: RPF for Rwanda Universal Energy Access Program adapted by SYNOHYDRO

Stage	Process	Duration
1a	Since most of complaints during the execution of works involves	24 hours
	directly the contractor, at first the Aggrieved Party (AP) will take	
	his/her grievance to the contractor representative site Manager (CSM)	
	who will endeavour to resolve it immediately. The contractor	
	(Synohydro) representative or site Manager will inform focal project	
	at the district level. Where AP is not satisfied, the complaint will be	
	transferred to the Grievance Committee (GC) at cell level. For	
	complaints that were satisfactorily resolved by the Contractor, he/she	
	will inform the GC and the GC will log the grievance and the actions	
	that were taken.	
	There is also a possibility that the AP directly takes his/her	
	complainants directly to the GRC without going to the Contractor or	
	Site Manager first. In this case, the GRC will solve it working with	
	the Contractor or Site Manager.	
1b	The AP may choose to escalate the grievance to the Abunzi	Not fixed
	Mediation Committee ⁵ especially if she/he is not directly linked to	
	the project.	
2	On receipt of the complaint, the GRC at cell level will endeavour to	1-2 days at
	resolve it immediately. In case the GRC at cell level fail to solve the	Cell level
	complaint, it will be escalated to the GRC at Sector level. If	1-2days at
	unsuccessful, the GRC or the complainant then notifies District	Sector level
	Officials.	
3	The District Officials will endeavour to address and resolve the	1 – 5 days
	complaint and inform the aggrieved party. The District Authority	
		1

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Table 10:Process,	stage and	timeframe f	or grievance	resolution
Tuble IVII I veebby	stage and	uniter and r	of grievance	resolution

⁵ The word Abunzi can be translated as 'those who reconcile' or 'those who bring together' (from verb kunga). In the traditional Rwanda, Abunzi were men known within their communities for personal integrity and were asked to intervene in the event of conflict. Each conflicting party would choose a person considered trustworthy, known as a problem-solver, and who was unlikely to alienate either party, the result is a set of Home-Grown Solutions - culturally owned practices translated into sustainable development programs.

Stage	Process	Duration
	will refer the complaint to the Project Implementation Unit (RUEAP)	
	with other unresolved grievances for their consideration.	
4	If it remains unresolved or the complainant is dissatisfied with the	1 – 7 days
	outcome proposed by the PCU, he/she is free to refer the matter to	
	the court of law.	
5	If the issue remains unresolved through the courts, then the ultimate	Not fixed
	step will be for the ombudsman. The decisions at this level are final.	

Table 11: Members of GRC and their roles and responsibilities

No	Member of GRC	Roles and responsibilities
1	President (PAPs	- Chairing meetings;
	representative)	- Give direction on how received grievances will be processed;
		- Assign organizational responsibility for proposing a response;
		- Referring cases to next level;
		- Speaks on behalf of GRC and s/he is the one to report to the cell level;
		- Represents the interests of aggrieved parties.
		- Give feedback on the efficiency of GRM.
3	Village leader	- Represents local government at village level;
		- Resolves and lead community level grievance redress
		- Sends out notices for meetings;
		- Records all grievance received and report them to next local level
4	Cell executive	- Proposes responses to grievances and lead in resolving community
	secretary	grievance unsolved from village level;
		- Records and reports all grievances received from village leaders;
		- Chairs sensitization meeting at the cell level during public consultations
		meetings;
		- Assists and guides in identifying vulnerable and disadvantaged groups
		within the cell.
		- Signs the valuations sheets for compensation facilitate a proper
		Resettlement Plan

No	Member of GRC	Ro	oles and responsibilities				
5	Women and	-	Represent the interests of women and youth;				
	youth	-	Advocate for equity and equal opportunities;				
	representatives	-	Help in prevention of sexual harassment and promote wellbeing of the				
			women and youth				
		-	Take part in resolution of any grievance related to sexual harassment and				
			any gender domestic violence that may arise;				
		-	Mobilize women and youth to be active in income generating activities				
			specifically for opportunities in the project's intervention areas.				
6	Contractor	-	Receive and log complaints/grievances, note date and time, contact				
	representative		details, nature of complaint and inform complainant of when to expect				
			response;				
		-	Handle complaints revolved around nuisance resulted from construction				
			and endeavor to handle them satisfactory;				
		-	Inform engineer (supervisor) and GRC of received				
			complaints/grievances and outcomes and forward unresolved				
			complaints/grievance to GRC				
		-	Attend community meetings, respond and react to PAPs complaints				
			raised concerning the contractor.				
7	Energy Project	-	To represent the client (EDCL)				
	Liaison Officer	-	To attend the grievance resolution.				
	(EDCL Staff)	-	To participate in social mobilization and sensitization of the community.				
		-	To assess the compliance of this ARAP				
8	Supervising firm	-	Represent client (EDCL);				
	representative	-	Ensure that all grievances raised have been responded to, and that the				
			contractor responds to the complaints raised concerning them,				
		-	Attend community meetings and respond to all concerns related to				
			EAQIP from community				
		-	Report on monthly basis the progress of GRM process.				
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Source: RPF for RUEAP, 2020

6.3 ARAP Monitoring

The objective of the monitoring and evaluation process will be to determine whether PAPs have

been paid in full and before project implementation works. This will be done regarding the income generated before from the project installation comparatively to the income generated after the project is implemented. The arrangements for monitoring the compensation activities will fit into the overall monitoring program of the entire project which will fall under the overall responsibility of EDCL and Supervising Firm.

6.3.1 Monitoring indicators

Several indicators would be used to determine the status of affected people (land being used compared to before, level of living conditions compared to before, health standards and soon). The affected personnel can maintain the pre-project standard of living, and even improve on it.

6.3.2 Grievance logbook

The GRM Committee will ensure that each complaint has an individual reference number and is appropriately tracked, and recorded actions are completed. The log will contain record of the person responsible for an individual complaint, and records dates for the following events:

- Date the complaint was reported;
- Date the Grievance Log was added onto the project database;
- Date information on proposed corrective action sent to complainant (if appropriate);
- The date the complaint was closed out; and
- Date response was sent to complainant.

Under this section and during preparation of this ARAP, we didn't receive any grievance raised by the Project Affected Persons (PAPs) given that the valuation was conducted in presence of every PAP to his/her property and the representative of the Local Government Officials as per National expropriation law stipulates but we anticipated that the grievance shall occur during the sign off the individual files and payment process.

6.3.3 Monitoring of complaints

The monitoring of complaints will be done by Contractor's and social safeguard officer at EDCL on regular basis. The monitoring team will be responsible for:

i Providing the Resettlement and Compensation Committee with a Monthly report detailing the number and status of complaints;

ii Any outstanding issues to be addressed; and

Quarterly reports, including analysis of the type of complaints, levels of complaints, actions to reduce complaints and initiator of such action.

6.4 ARAP Public disclosure

The WB ESS 10 related to Stakeholder Engagement and Information Disclosure requires that the Borrower (EDCL)discloses the project information to allow stakeholders to understand the risks and impacts of the project, and potential opportunities.

The Borrower (EDCL) will provide stakeholders with access to the following information as early as possible before the Bank proceeds to project appraisal, and in a time frame that enables meaningful consultations with stakeholders on project design: (a) The purpose, nature, and scale of the project; (b) The duration of proposed project activities; (c) Potential risks and impacts of the project on local communities, and the proposals for mitigating these, highlighting potential risks and impacts that might disproportionately affect vulnerable and disadvantaged groups, and describing the differentiated measures taken to avoid and minimize these; (d) The proposed stakeholder engagement process highlighting the ways in which stakeholders can participate; (e) The time and venue of any proposed public consultation meetings, and the process by which meetings will be notified, summarized, and reported; and (f) The process and means by which grievances can be raised and will be addressed.

In this regard, EDCL will disclose this A-RAP by making copies available at its head office and at GICUMBI District and name of the affected people shall be posted on the public places especially at Cell administrative level, an executive summary of this ARAP shall be translated to local language to facilitate the local people for easy understanding where it shall be at all. The A-RAP will be disclosed to the REG Website and the Government of Rwanda will also authorize WB to disclose this A-RAP electronically to its external website.

An ARAP Implementation completion report of the entire compensation process for this project will be prepared and dinclude a hand over certificate which will apparently provide a verification of when the compensation and assistance were undertaken and to whom these services were provided as well as to indicate that indeed all the compensations have been delivered. This report will be prepared and submitted to WB after the end of compensation payment by EDCL. The A-RAP implementation completion report shall include (but not be limited to) the following key information:

- Background of the A-RAP preparation including a description of the project activities, scope of impacts, number of affected persons, and estimate budget;
- Update of A-RAP implementation including compensationpaid, issues/complaints raised and solutions provided;

- Early assessment of the impacts of resettlement and compensation on affected categories at the timeof the report production;
- Lessons learned from the A-RAP implementation

6.5. Budget of the Abbreviated Resettlement Action Plan

In total, the sub-Project activities will affect total number 4,616 PAHs including land titles holders, land Tenants and vulnerable households for the estimated total compensation cost of 242,719,025 RWF including Implementation follow up, contingent amount, and 5% as per national expropriation law in public interest stipulates. The cost per each administrative Sector is detailed in below table.

TABLE 12: Summary Number of PAHs Per Administrative Sector

S/N	District	Sector	Number of PAHs	VALUE (RWF)
1	GICUMBI	BWISIGYE	160	8,237,484.0
2	GICUMBI	СҮИМВА	46	1,544,099.0
3	GICUMBI	GITI	217	15,936,770.0
4	GICUMBI	KAGEYO	286	18,170,247.0
5	GICUMBI	MANYAGIRO	184	5,265,980.0
6	GICUMBI	МИКО	197	9,180,371.0
7	GICUMBI	MUTETE	306	23,930,973.0
8	GICUMBI	NYAMIYAGA	309	19,281,991.0
9	GICUMBI	NYANKENKE	613	17,811,658.0
10	GICUMBI	RUBAYA	97	3,285,030.0
11	GICUMBI	RUKOMO	383	28,861,564.0
12	GICUMBI	RUTARE	284	20,709,883.0
13	GICUMBI	RUVUNE	137	11,727,317.0
14	GICUMBI	RWAMIKO	126	8,885,222.0
15	GICUMBI	SHANGASHA	466	19,421,402.0
16	GICUMBI	BUKURE	102	5,519,153.0
17	GICUMBI	KANIGA	32	3,351,758.0
18	GICUMBI	MIYOVE	159	4,184,941.0
19	GICUMBI	RUSHAKI	78	4,230,263.0
20	GICUMBI	MUKARANGE	130	2,666,096.0

S/N	District	Sector	Number of PAHs	VALUE (RWF)
21	GICUMBI	BYUMBA	19	2,252,636.0
22	RULINDO	RUKOZO	96	3,438,864.0
23	BURERA	GATEBE	189	4,825,323.0
TOTA	AL		4,616	242,719,025.0

Source: Assets inventory, 2022

6.6. Schedule For ARAP Implementation, Resettlement and Civil Works Activities

This section details the implementation schedule for all key resettlement activities synchronized with the project's civil works and land acquisition as summarized in 3 phases in below table.

Table 13: RAP Implementation Schedule

Activ	vitios	Mo	onths	5															
Acu	incs	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18
Phas	e 1: Preparatory activities (3 months)			<u> </u>		<u> </u>	<u> </u>												
1.1	Census of ARAP assets and socioeconomic surveys of PAPs and affected communities	x	x																
1.2	Preparation of ARAP report	Х	Х	Χ															
Phas	e 2: ARAP implementation	1	1	<u> </u>	<u> </u>	<u> </u>	<u> </u>	1	<u> </u>	<u> </u>	<u> </u>	1	1	<u> </u>	1	1	1	<u> </u>	
2.1	Approval of the ARAP			Χ															
2.2	Valuation of assets, Sign-Off Process			Χ	Χ														
2.3	Mobilize REG/EDCL/RUEAP for compensation and expropriation money through MINECOFIN			X	X	X													
2.4	REG/EDCL/RUEAP to compensate PAP and resettle concerned PAPs					X	x	X											
2.5	Move from compensated assets								X	Х	X	Х							
2.6	Implementation of livelihood programs						X	X	X	Х	Х								
2.7	Supervision of ARAP implementation								X	X	X	Х	Х	Х	X	Х	Х	X	Х

Activ	ities	Mo	onths	5															
Аш	ites	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18
Phas	e 3: Construction (Engineering)																		
3.1	Site mobilization	Χ	X																
3.2	Engineering		Χ	Х	X	Х	Χ	Х	Х	X									
3.3	Supply and transport					Х	Χ	Χ	Χ	X	Х	Х	Х	Х	X				
3.4	Site works					Х	Χ	Χ	Χ	X	Х	Х	Х	Х	X	Х	Х	Х	Х
3.5	ARAP Implementation Completion Report																	Х	Х

CONCLUSION

This ARAP is prepared in compliance with the nation expropriation law in public interest and World Bank ESF Especially ESS5, to comply with the donor requirements, ESS5 on land Acquisition, Involuntary on Land Use and Involuntary resettlement shall prevail during the implementation of this ARAP.

The PAPs concerns shall be also considered and taken into consideration to meet the PAPs right as per national constitution of 2003 as revised in 2015 stipulates, this will be done by disclosing all information to the public and affected community in general and it shall be done in compliance with the World Bank ESS 10 on stakeholder Engagement and information disclosure, generally, the project has welcomed and appreciated by local by the local based on the information collected during the public consultation meeting conducted between affected community, local government officials and project developer staff.

However, the implementation of this ARAP requires the involvement of each organization from the local people to central level administration given that this ARAP will be implemented during the sub-project activities implementation, the due diligence which will be conducted by the safeguards and or energy project liaison officers will be imperative to successfully implement and comply with this ARAP at national and international level.

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ANNEX 1: Sample of The Attendance List in BUKURE Sector During Consultations

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Tariki ya 2/8/2022

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Annex 2: Photographs of the consultation meeting in Bukure sector



Annex 3: Sample of established GRCs⁶

S/N	Full Name	Sex	Position in GRC	Sector	Cell	Telephone
1	UKURIKIYEYEZU ETIENNE	М	CELL ES	RUKOMO	KINYAMI	788445248
2	YAMURAGIYE GASPARD	М	PRESIDENT	RUKOMO	KINYAMI	788520363
3	JYAMUBANDI FELICIEN	М	V/PRESIDENT	RUKOMO	KINYAMI	
4	MUKAMAKUBA EPIPHANIE	F	CNF	RUKOMO	KINYAMI	788744343
5	SEHENE DIOGENE	М	VILLAGE LEADERS' REPRESENTATIVE	RUKOMO	KINYAMI	781770359
6	VUGUZIGA ANGELIQUE	F	ADVISOR	RUKOMO	KINYAMI	783040448
7	SAFARI VINCENT	М	ADVISOR	RUKOMO	KINYAMI	783033355
S/N	Full Name	Sex	Position in GRC	Sector	Cell	Telephone
1	MUGIRANEZA VEDASTE	Μ	CELL ES	MIYOVE	GAKENKE	788696281
2	BYABAGABO FELIX	М	PRESIDENT	MIYOVE	GAKENKE	788618940
3	MUTAMULIZA GENTILLE	F	V/PRESIDENT	MIYOVE	GAKENKE	785118767
4	MUKANDAHIRO DATIVE	F	CNF	MIYOVE	GAKENKE	787696689
5	SEMANYENZI FRANCOIS	М	VILLAGE LEADERS' REPRESENTATIVE	MIYOVE	GAKENKE	739288121
6	HITAYEZU PROSPER	М	ADVISOR	MIYOVE	GAKENKE	783235540
S/N	Full Name	Sex	Position in GRC	Sector	Cell	Telephone
1	NSHIMIYIMANA CALLIXTE	М	CELL ES	RUSHAKI	GITEGA	784822578
2	SEKAMANA FRANCOIS	М	PRESIDENT	RUSHAKI	GITEGA	788632979
3	KABERA CHARLES	М	V/PRESIDENT	RUSHAKI	GITEGA	784996402

⁶ Source: EDCL 2022

4	NYIRAHABIMANA MARIE MADELENE	F	CNF	RUSHAKI	GITEGA	782909572
5	AHISHAKIYE EZEKIEL	М	VILLAGE LEADERS' REPRESENTATIVE	RUSHAKI	GITEGA	783372627
6	HARWANIMBAGA EPAPHRODITE	М	ADVISOR	RUSHAKI	GITEGA	782683378
S/N	Full Name	Sex	Position in GRC	Sector	Cell	Telephone
1	HABANABAKIZE THOMAS	М	CELL ES	RUBAYA	GISHARI	788596772
2	EBYENSI ERIC	М	PRESIDENT	RUBAYA	GISHARI	788565984
3	KWIZERA VESTINE	F	V/PRESIDENT	RUBAYA	GISHARI	787868214
4	MUKANKUSI PLACIDE	F	CNF	RUBAYA	GISHARI	788816926
5	RWABIBI MICHEL	М	VILLAGE LEADERS REPRESENTATIVE	RUBAYA	GISHARI	781770487
6	HABIMANA EMMANUEL NELON	М	ADVISOR	RUBAYA	GISHARI	787459579
7	BURINDA SAMUEL	М	ADVISOR	RUBAYA	GISHARI	782398827
S/N	Full Name	Sex	Position in GRC	Sector	Cell	Telephone
1	HAKUZIMANA ALEXIS FRANK	М	CELL ES	BWISIGE	BWISIGE	784992828
2	KAYUMBA VINCENT	М	PRESIDENT	BWISIGE	BWISIGE	782999494
3	MUGIRANEZA JMV	М	V/PRESIDENT	BWISIGE	BWISIGE	784201774
4	UWAMARIYA SPECIOSE	F	CNF	BWISIGE	BWISIGE	782908480
5	UWINGABIRE MARIE THERESE	F	VILLAGE LEADERS REPRESENTATIVE	BWISIGE	BWISIGE	785669440
6	HABIYAKARE JEAN CLAUDE	М	ADVISOR	BWISIGE	BWISIGE	785669440
7	NIZEYIMANA JEAN BOSCO	М	ADVISOR	BWISIGE	BWISIGE	
S/N	Full Name	Sex	Position in GRC	Sector	Cell	Telephone
1	NAMBAJIMANA ANDRE	М	CELL ES	SHANGASHA	KITAZIGURWA	782492497

2	NKUNDABERA JEAN DAMASCENE	Μ	PRESIDENT	SHANGASHA	KITAZIGURWA	788890215
3	MUNYANEZA CLAUDIEN	М	V/PRESIDENT	SHANGASHA	KITAZIGURWA	784707558
4	HABIMANA ALEXIS	М	CNF	SHANGASHA	KITAZIGURWA	789252234
5	MUSANABERA RACHEL	F	VILLAGE LEADERS REPRESENTATIVE	SHANGASHA	KITAZIGURWA	723430613
6	KARASANYI EVARISTE	М	ADVISOR	SHANGASHA	KITAZIGURWA	739288801
S/N	Full Name	Sex	Position in GRC	Sector	Cell	Telephone
1	GAHIRWA GRACIEN	М	CELL ES	RUTARE	GATWARO	788656368
2	GAHONGAYIRE CONSOLEE	F	PRESIDENT	RUTARE	GATWARO	783655256
3	UWIMANA GASPARD	М	V/PRESIDENT	RUTARE	GATWARO	739288187
4	MUKANDAYAMBAJE REGINE	F	CNF	RUTARE	GATWARO	783303873
5	MUSESARUGAMBA JEAN BAPTISTE	М	VILLAGE LEADERS REPRESENTATIVE	RUTARE	GATWARO	739288185
6	HAKUZWEYEZU CLAVER	М	ADVISOR	RUTARE	GATWARO	784435130
S/N	Full Name	Sex	Position in GRC	Sector	Cell	Telephone
1	TWISHIME ELIAS	М	CELL ES	NYAMIYAGA	KABEZA	787574426
2	MUKAMWEZI ISABELLE	F	PRESIDENT	NYAMIYAGA	KABEZA	788873473
3	BIZIZMANA BALLA	F	V/PRESIDENT	NYAMIYAGA	KABEZA	728667343
4	WIBABARA CLEMENTINE	F	CNF	NYAMIYAGA	KABEZA	782942828
5	MPOREBUCYE SYLVERE	М	VILLAGE LEADERS' REPRESENTATIVE	NYAMIYAGA	KABEZA	782942828
6	MANIRAGABA THEOGENE	М	ADVISOR	NYAMIYAGA	KABEZA	739288216
7	MUTABARUKA JEAN DAMASCENE	М	ADVISOR	NYAMIYAGA	KABEZA	783363226
S/N	Full Name	Sex	Position in GRC	Sector	Cell	Telephone

1	MUKAKAYITARE MARIE CLAIRE	F	CELL ES	MUTETE	MUSENYI	783375892
2	MUKURARINDA JEAN DAMASCENE	М	PRESIDENT	MUTETE	MUSENYI	788748448
3	DUSHIMEYEZU ESTER	F	V/PRESIDENT	MUTETE	MUSENYI	785755861
4	MUKANIYONSABA CHANTAL	F	CNF	MUTETE	MUSENYI	783257057
5	BARAYAGWIZA JEAN BAPTISTE	М	VILLAGE LEADERS' REPRESENTATIVE	MUTETE	MUSENYI	781770718
6	NIRERE AUGUSTINE	F	ADVISOR	MUTETE	MUSENYI	780894000

	Full Name	Sex	Position in GRC	Sector	Cell	Telephone
S/N	ARISANZE GLORIOSE	F	CELL ES	SHANGASHA	SHANGASHA	786009871
2730	HABINSHUTI JEAN PIERRE	М	PRESIDENT	SHANGASHA	SHANGASHA	788858700
2731	NTIBANYENDERA JEAN CLAUDE	М	V/PRESIDENT	SHANGASHA	SHANGASHA	788441917
2732	NGEZAHOGUHORA GRATIEN	М	VILLAGELEADERS'REPRESENTATIVE	SHANGASHA	SHANGASHA	782054049
2733	HABIYAREMYE IGNACE	М	ADVISOR	SHANGASHA	SHANGASHA	783680677
2734	Full Name	Sex	Position in GRC	Sector	Cell	Telephone
S/N	HAKUZIMANA ALEXIS FRANK	М	CELL ES	BWISIGE	BWISIGE	784992828
2093	KAYUMBA VINCENT	М	PRESIDENT	BWISIGE	BWISIGE	782999494
2094	MUGIRANEZA JMV	М	V/PRESIDENT	BWISIGE	BWISIGE	784201774
2095	UWAMARIYA SPECIOSE	F	CNF	BWISIGE	BWISIGE	782908480
2096	UWINGABIRE MARIE THERESE	F	VILLAGELEADERS'REPRESENTATIVE	BWISIGE	BWISIGE	785669440

2097	HABIYAKARE JEAN CLAUDE	М	ADVISOR	BWISIGE	BWISIGE	785669440
2098	NIZEYIMANA JEAN BOSCO	М	ADVISOR	BWISIGE	BWISIGE	

Annex 4: Grievance redress mechanism log frame template

Grie	Name	Date	Mea	Loca	Туре	Summ	Actio	Da	Statu	Statu	Status+
vanc	s and	for	ns of	tion	of	arized	n	te	s+30	s+60	90days
e	ID of	griev	griev	of	issue	descri	under	of	days	days	
Refe	compl	ance	ance	griev	raised	ption	taken	act			
rence	ainant	rece	rece	ance	(Grie	of the		ion			
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ber			(SM	ption	,	aint					
			S,		Conc						
			Phon		ern,						
			e		reque						
			call,		st)						
			letter								
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			emai								
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			verb								
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The log form to be filled by grievance redress committees

Annex 5: Template for consolidated report of GRCS activities

Ν	Names,	Date	Means	Type of	Summari	Action	Dat	Level	Status
0	Area of	for	of	issue	zed	underta	e of	of	of
	residence	grieva	grieva	raised	descripti	ken	acti	GRC	grieva
	and ID of	nce	nce	(Grievan	on of the		on	that	nce
	complain	recepti	recepti	ce,	complain			took	during
	ant	on	on	Concern	t			action	the

	(SMS,	,		on	reporti
	Phone	request		grieva	ng time
	call,)		nce	
	letter,				
	email				
)				

Annex 6: GRM logbook

PROJECT:	District	Sector	Cell	Village		
•••••	•••••		•••••	•••••		
Grievance			•••			
number:						
Name	of	the	Title:			
recorder:		•••				
Date: /						
Complainant Names:		Signature of Complainant				
		Date:///				
Province	District	Sector	Cell	Village		
•••••						
•••••	•					
Details	of			Complaint:		
•••••						
•••						
Grievance Clouse	Out					

Grievance number:

Define immediate action required:

Define Long term action required (If necessary):

Corrective action plan taken	Due date

Responsible party	(Filled in	and signed	by the complainant	when she/he receives
compensation		or	file	closed):

Complainant Name:Date: .../..... Signature.....

Responsible Grievance Redress Committee					
1. Title	NameDate/Signature				
2. Title	NameDate/Signature				
3. Title	NameDate/Signature				