

July 05<sup>th</sup>, 2017



## WE ARE LIVE NOW!

Any feedback on Huza System?  
Please send an email to  
[change@reg.rw](mailto:change@reg.rw)

# Functional users

In addition to support being provided by the IFS Consultants and the Change Team, the following provides a list of staff who will be your support officers in each subsidiary. For example, HR/Payroll Modules have 2 officers in EDCL, and 2 officers in EUCL. Feel free to call upon them in case you are stuck and need help

	<b>Names</b>	<b>Company</b>	<b>Title / Role</b>	<b>Module</b>
1.	Fiona Kampire	EDCL	Application Developer	IT
2.	Aimable Mutuyimana	EUCL	IT Support	IT
3.	Daniel Nshimiyimana	EUCL	Database Administrator	IT
4.	Athanase Munyentarama	EDCL	BWO	HR/Payroll
5.	Vincent Bahingana	EDCL	Head HR	HR/Payroll
6.	Jean Bosco Rutayisire	EUCL	Health & Safety	HR
7.	Eric Hakizimana	EUCL	Head HR	HR/Payroll
8.	Theodomir Twahirwa	EUCL	Financial Controller	Finance
9.	Renatus Mugisha	EDCL	Financial Controller	Finance
10.	Rachel Umutoni	EDCL	Head of Finance	Finance
11.	Julienne Musanabera	EUCL	Treasury Accountant	Finance
12.	Innocent Twahirwa	EUCL	Head Administration & Logistics	Inv & WH
13.	Didace Bunyenyezi	EUCL	Warehouse & Logistics Officer	Inv & WH
14.	Solange Uwibambe	EDCL	Administration Specialist	Inv & WH
15.	Charles Nshimiyimana	EDCL	Store Technician	Inv & WH
16.	Jackson Ruhigula	EDCL	Head Procurement Management	Procurement
17.	Maurice Ngenganyi	EDCL	Procurement Manager	Procurement
18.	Eric Bugingo	EUCL	Head Procurement Management	Procurement
19.	Job Nyandwi	EUCL	Procurement Planning & Transaction	Procurement
20.	Valence Tuyizere	EUCL	Senior Engineer DMS	Projects
21.	William Bihoyiki	EUCL	Chief Engineer Projects	Projects
22.	Freddy Sayinzoga	EDCL	Transmission Project Implementation Engineer	Projects
23.	Michael Butera	EDCL	EARP M&E Specialist	Projects

# LETTER TO ALL STAFF



To All REG Staff,

The development of modern corporate management systems is critical in enhancing efficiency, accountability and transparency in our operations. You may recall that REG embarked on this journey of developing the HUZA system on November 08, 2016.

I am delighted to inform you that Phase-1 of HUZA system consisting the ERP was used in running our operations (Go-Live) throughout REG (EDCL & EUCL) on Friday July 07, 2017. The ERP is a module that covers; Finance, HR and Payroll, Procurement, Inventory Management and Projects' operations.

This is therefore to thank the REG team that has worked tirelessly through this process completing the initial status review, design, training and data migration processes of this development. Your effort is an important investment that will benefit REG and all our stakeholders in the years ahead, Congratulations!!

It is now time to maximize use of this System in our work. For those yet to be trained, be keen to learn how this works as ALL staff will depend on this System in one way or the other. Our Core Users and the Consultants are still available to support you in this process.

Phase -2 of HUZA development which includes the Customer Management System (CMS) and Incident Recording and Management System (IRMS) will be completed and launched by December 2017.

Looking forward to your continued dedication and commitment.

With kind regards,

Ron WEISS  
Chief Executive Officer

## Reactions from Development Partners

News about the progress of the Huza/ IBMS project was met with great anticipation by REG's development partners. The key take-away from them was that REG's historical problems such as failure to deliver timely financial & Management Reports, and delayed responses to customer service requests and service fault resolution would be significantly reduced once the Huza was in full operation. This was expressed

during a briefing session on the status of the project's implementation to the development partners on Wednesday 28th June 2017 in the REG Boardroom.

In attendance were REG CEO, Managing Director's from EUCL and EDCL, and key partners, including representation from BTC, the European Union, JICA, and the Belgian Embassy.



### Message from the Change Management Chair:

Iyi ni Intambwe ikomeye cyane mu mikorere ya REG mu rwego rwo kunoza akazi no kwihutisha ibikorwa hitabwaho cyane guhuza ibyo dukora twese.

Turabashimira mwese ababigizemo uruhare kandi twese REG duhamagariwe kwitabira vuba ubu buryo bw'imikorere.

*Francis Mulindabigwi  
Director of Corporate Services*

### Message from EUCL Managing Director

The Huza Go-Live marks a watershed moment for this project because now we can not only picture, but also actually visualize how the solution will completely transform the business of our company.

Colleagues, thanks to our consultants and a great team effort, the Huza System is successfully Live. Go-Live, for me, is only the beginning. Its real success lies in the extent to which we will utilise the system. Let us remember that it is our System and bear in mind that it is the tool that can set us apart in the ever-evolving and competitive business world. And as we go forward, let us use this tool to work towards the unobstructed path of realizing our objectives.

I congratulate each and every one of you who contributed to the fruition of the Project, especially those who worked selflessly, who gave up their weekends and who put in extra hours.

With this in mind, I ask you all to carry forward this unwavering determination to work even more diligently to deliver Phase 2 within the targeted dates.

*Maj. Eng. Jean Claude Kalisa  
Managing Director - EUCL*

### Message from IFS Consultant:

Immediately after Go-Live, transactions in all modules started. Adjustments for all modules will be completed by 15th July 2017, and IFS consultants will remain available to offer support at both EUCL and EDCL points. It is particularly important that any issues and challenges faced by Users are reported to the Help Desk, as this will ensure that problems are tracked and resolved expeditiously.

From experience, execution of enterprise solution projects often face challenges and it requires an exceptional kind of team effort to ensure their smooth execution. Especially for a project this size, accomplishing the targeted deadline with all modules is a tremendous achievement.

I must commend the team spirit and focus from all staff involved in the project for their attentiveness, which often resulted in spending countless sleepless nights up to project completion. A special thank you to everyone involved in the cutover activities for a fantastic effort.

Congratulations to you all.

Shiladitya Mukherjee